

NORTHWEST REGIONAL

VETERANS RESOURCES

DIRECTORY

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Introduction

This pamphlet is a guide to veterans services and useful veterans information. Use it to obtain information about services from various agencies and organizations located in the Northwest and other states. It is not all-inclusive, but rather a reference guide to frequently requested services. Some listed agencies can help you directly, while others will refer you to the appropriate agency nearest you for help.

If you need more information or if you have difficulty finding assistance, contact:

Department Of Veterans' Affairs

Washington	Oregon	Idaho
1011 S, Plum St. Po Box 41150 Olympia, Wa 98504 (360) 753-5586 (360) 709-5256(Fax)	700 Summer St. Ne Salem, Or 97310 Po Box 14004 Salem, Or 97309 1-800-828-8801 (503) 373-2000	805 W. Franklin St. Boise, Id 83702 (800)-827-1000

NOTE: This compilation of information is the product of the U.S. Department of Energy's Richland Operations Office (DOE-RL) Veterans Advisory Council. Numerous Federal, State and local service organizations were contacted to obtain this information. This is not an all-inclusive work and therefore your suggestions and comments are important to use to help improve this in the years to come for the benefit of all veterans. Please call, mail or e-mail us with your comments for improving this directory.



DOE-RL Veteran's Advisory Council

History

Section 4214 of Title 38, U.S.C. requires that agencies establish a separate affirmative action program plan for disabled veterans as defined in that section, DOE-RL has such a plan in place.

Though not required by the law, the DOE-RL EEO/Diversity Office established Veteran's Advisory Council in order to better meet the needs of all veterans. This new Council functions similar to other mandated Special Emphasis Programs at DOE-RL. The Veteran's Council will make recommendations, as appropriate, to the Manager and the Director of Human Resources Management, through the EEO/Diversity Manager, to insure that the Disabled Veteran's Affirmative Action Program Plan (DVAPP) objectives are met.

The new Veteran's council consists of a collateral duty (20 percent) Veteran's Program Manager and at least 6 council members who assist the Program Manager in providing recommendations on continuing implementation of the Department's policy of ensuring equal opportunity for veterans; particularly those disabled veterans covered by Title 38. Specific objectives of DOE-RL's DVAPP are to:

- ★ Assess the employment status of disabled veterans (with emphasis on those veterans who are 30 percent or more disabled) within DOE-RL.
- ★ Promote efforts which will assure that sources of disabled veterans (including Vietnam era Veterans) are included in ongoing recruitment efforts.
- ★ Assure that disabled veterans, including Vietnam Era veterans, are afforded an equal opportunity to compete for merit promotions, awards, and training opportunities.
- ★ Maintain ongoing evaluation systems capable of determining program status and direction through assessment of internal data collection and analysis.

Vision Statement

The DOE-RL Veterans Advisory Council is recognized by DOE-RL Management and by local veteran's organizations as an effective and supportive partner in veteran's affairs. The Council has created an atmosphere of awareness of what valuable assets disabled veterans and veterans are to DOE-RL and the Tri-cities by recognizing, celebrating and honoring the contributions, sacrifices and professionalism of all veterans who have served their country in peace and war and who continue their service to the nation in the civilian Federal service. The Council has provided exceptional value and has become an advocate for promoting recognition of veteran's issues among DOE-RL managers and staff. The Council has fostered increased professional development, improved advancement opportunities, preserved veterans rights in all personnel actions and provided

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accommodation for physical disabilities incurred in military service for DOE-RL veterans.

Mission Statement

The Veterans Advisory Council for the Richland Operations office (RL) will:

- ★ Provide general assistance, information and guidance to DOE-RL veterans,
- ★ Support implementation and management of the DOE-RL Disabled Veteran's Affirmative Action Program Plan,
- ★ Act as a liaison with other associated official veterans groups and organizations concerned with the adjudication and discharge of veterans affairs and,
- ★ Serve as an advocate for veterans affairs

The Council will strive to create an awareness of veteran issues within DOE-RL by executing this mission in an enthusiastic and professional manner with the intent to promptly resolve issues of critical interest to DOE-RL veterans. The Council will implement this mission within two broad areas of interest:

- ★ Those activities associated with administering the provisions of disabled veterans affirmative action programs, as required by federal law, and
- ★ Activities determined by the council to be necessary in the fulfillment of its general mission of assistance, information and guidance related to veteran affairs.

Major categories and objectives to be broached by these 'areas of interest' include:

- ★ Hiring, placement and advancement of disabled veterans
- ★ Veterans educational guidance
- ★ Veterans training for job applications, developmental, merit and competitive promotional opportunities
- ★ To provide veterans anti-discrimination and reprisal information
- ★ Bridging of site veterans programs to external organization, e.g., Office of Personnel Management Veterans Affairs, etc.
- ★ Medical accommodation for job-related activities
- ★ To serve as a center of information for DOE-RL management and veterans regarding veterans entitlements, institutional barriers to employment of disabled veterans, work and leave accommodation, etc

The council may also participate in sundry veteran activities as determined appropriate by Council management, e.g., official days of observance, special activities, etc.



Veterans Advisory Council Members

Guy D. Schein Veterans Employment Program Manager Chairman, Veterans Advisory Council	(509) 376-0413 guy_d_schein@rl.gov
Hector M. Rodriguez Vice Chairman, Veterans Advisory Council	(509) 376-6421 hector_m_rodriguez@rl.gov
Richard R. McNulty Chairman, Disabled Veterans Subcommittee	(509) 373-9304 richard_r_mcnulty@rl.gov
L. E. "Lupe" Ellingson Treasurer	(509) 376-4272 l_e_lupe_ellingson@rl.gov
Noble J. Atkins, Jr.	(509) 376-4199 noble_j_jr_atkins@rl.gov
Annette Barnard	(509) 372-4931 maple_a_barnard@rl.gov
John M. Clark	(509) 376-2246 john_m_clark@rl.gov
James L. Daily II	(509) 376-7721 james_l_ii_daily@rl.gov
Russell G. Harwood	(509) 376-2348 russell_g_harwood@rl.gov
Larry G. Musen	(509) 376-4518 larry_g_musen@rl.gov
Michael J. Royack	(509) 376-4420 michael_j_royack@rl.gov
Carrie J. Swafford-Chube	(509) 376-6158 carrie_j_swafford-chube@rl.gov
Randall W. Unger	(509) 372-1973 randall_w_unger@rl.gov

Disabled Veterans Affirmative Action Program Accomplishment Report

October 1, 1996 - September 30, 1997

Introduction

The Richland Operations (RL) supports a policy that ensures disabled veterans are given equal employment opportunity through implementation of a local Disabled Veterans Affirmative Action Program (DVAAP) plan. During Fiscal Year (FY) 1997, DOE-RL was faced with the impacts of the Departmental Reduction-In-Force (RIF). Although DOE-RL went through the RIF exercise, no employees, including disabled veterans received actual notices; the attrition of disabled veterans during FY 1997 emanated from buyouts and early retirements.

DVAAP Objectives

The main objectives of the DVAAP are the following: 1) assess the employment status of disabled veterans (with emphasis on those veterans who are 30 percent or more disabled) within DOE-RL; (2) promote efforts that will assure that disabled veterans are included in ongoing recruiting efforts; (3) promote efforts that will assure that disabled veterans, including Vietnam Era veterans, are afforded an equal opportunity to compete for merit promotions, awards, and training opportunities; and (4) maintain ongoing evaluation systems capable of determining program status and direction through assessment of internal data collection and analysis.

Recruitment

Downsizing throughout the Department of Energy provided only minimal employment opportunities at DOE-RL during FY 1997. Those opportunities occurred in highly skilled, technical, excepted service positions. These vacancies did not result in any disabled veterans applying for consideration.

Innovative Recruitment Methods/Sources

The following recruitment and employment activities were accomplished under the FY 1997 DVAAP:

- ★ The EEO/Diversity Office and HRM Staffing Specialists met and established policies to assure that disabled veterans were considered in filling all DOE-RL vacancies and that all vacancy announcements specifically encouraged veterans and disabled veterans to apply.
- ★ Managers and team leaders were provided technical support by the Office of Human Resources Management in the selective placement of disabled veterans. The technical support consisted of appropriate use of special hiring



authorities, job and work environment accommodations (i.e., elevators, doors, cafeteria access, etc.).

- ★ All best qualified applicants were reviewed and screened by the Selective Placement Officer to ensure that all potential employees, including disabled veterans were given fair and unbiased consideration for positions prior to selection.
- ★ The Selective Placement Officer is in the process of establishing an DOE-RL Veteran's Council, which will include a disabled veterans subcommittee. This group will review and comment on annual DVAAP's and assist the Selective Placement Officer in assuring that disabled veterans are receiving fair and equal consideration for current internal and external job openings, career development opportunities, and specific training needs.
- ★ HRM continues to upgrade DOE-RL's Home Page by providing disabled veterans information on upcoming veteran commemoration activities which are identified on the Hanford Community Diversity Council Home Page. In addition, disabled veterans throughout the country can easily access current vacancy announcements, benefits information, EEO and diversity programs, etc., via DOE-RL's website: www.hanford.gov/doe/hrm/doehrm.htm.
- ★ For the fourth straight year, DOE-RL placed an ad in the veteran periodical, Veterans Outlook. This magazine is distributed nationally to veteran centers throughout the country. Many of the magazines's subscribers are disabled veterans.
- ★ Established a Hanford site-wide Veteran's Council which is comprised of DOE, Hanford contractors and subcontractors, enterprise companies, and community organizations to coordinate annual veteran commemorative events. Expanding beyond the Hanford site, DOE-RL, the Hanford contractors, sub-contractors, enterprise companies and the community at large, are planning a first annual, community-wide celebration and recognition of veterans throughout the Tri-Cities.

Disabled Veterans Affirmative Action Program Accomplishment Report

October 1, 1997 - September 30, 1998

Introduction

During Fiscal Year 1998, the Richland Operations Office (RL) conducted limited hiring. Fiscal Year 1998 saw the first disabled veteran hired in three years. Ultimately only two were hired. Only one disabled veteran was promoted during this period. The special hiring authorities also remain unused. The Richland Operations (RL) Office subsequently established a Veterans Advisory Council to assist in implementing the local Disabled Veterans Affirmative Action Program (DVAAP) plan at DOE-RL and to provide advice and assistance in other veterans issues within DOE-RL. Despite a short time since its inception, the Council has made significant accomplishments.

DVAAP Objectives

The main objectives of the DVAAP are the following: 1) assess the employment status of disabled veterans (with emphasis on those veterans who are 30 percent or more disabled) within DOE-RL; (2) promote employment/promotion opportunities for disabled veterans with a focus on GS-13-15 positions; (3) promote efforts that will assure that disabled veterans are included in ongoing recruiting efforts; (4) promote efforts that will assure that disabled veterans, including Vietnam Era veterans, are afforded an equal opportunity to compete for merit promotions, awards, and training opportunities; and (5) maintain ongoing evaluation systems capable of determining program status and direction through assessment of internal data collection and analysis.

Veterans Employment	(as of 9/30/98)	(as of 9/30/97)
5-Point Veterans	99	100
10-Point Veterans (other)	1	1
10-Point Veterans (<30% compensatory)	15	17
10-Point Veterans (30%+ compensatory)	6	4
Total Disabled Veterans	22	22
Total DOE-RL Employees	512	529

Recruitment

	Total Hires	Disabled Vet Hires	Total Promotions	Disabled Vet Promotions
FY 1998	34	2	30	1

Accomplishments For FY 1998

The following activities were accomplished under the FY 1998 DVAAP:

- ★ The DOE-RL manager established an DOE-RL Veterans Advisory Council to assist in implementing the local Disabled Veterans Affirmative Action Program (DVAAP) plan. The Council assists the Selective Placement Officer in assuring that disabled veterans are receiving fair and equal consideration for current internal and external job openings, career development opportunities, and specific training needs.
- ★ More internal veterans are applying on internal announcements.
- ★ The Council provides an advocacy group for DOE-RL personnel who are active duty reservists.
- ★ The Chairman of the Veterans Advisory Council attended the National Disabled American Veterans Annual Conference in Las Vegas. This is the first time that DOE-RL has sent a representative to a national conference emphasizing veterans program concerns and issues.
- ★ The Veterans Advisory Council established it's own Web Page on DOE-RL's HRM Home Page, providing veterans and disabled veterans pertinent



information regarding Federal employment benefits and the local Disabled Veterans Affirmative Action Program (DVAAP) plan.

- ★ The DOE-RL Veterans Advisory Council participated for the first time with the Hanford site-wide Veterans Council, which is comprised of Hanford contractors and subcontractors, enterprise companies, and community veteran's organizations to coordinate annual veteran's commemorative events.
- ★ The DOE-RL Veterans Advisory Council has worked to establish win-win relationships with community and regional veteran's organizations.
- ★ The DOE-RL Veterans Advisory Council established the first annual Veterans Honor Roll to permit Hanford employees to commemorate friends and family whom are veterans.
- ★ Members of the DOE-RL Veterans Advisory Council participated in the Stevens Middle School's (Pasco, WA) annual Veterans Day Recognition Program.
- ★ The DOE-RL Veterans Council conducted the first survey of DOE-RL veterans and disabled veterans for use in establishing the FY 1999 Disabled Veterans Affirmative Action Program Plan and for planning Council activities for FY 1999.
- ★ The DOE-RL Human Resources office has provided significant resources to the DOE-RL Veterans Advisory Council, consisting of budget resources, staff time and web site resources for the Council on the HRM Home Page.
- ★ The DOE-RL Veterans Advisory Council developed and completed a military service banner that is to be used at all DOE-RL veterans events.
- ★ RL Human Resources has placed a standard statement on their vacancy announcements encouraging veterans to apply.

Military Reservist Benefits

Military Leave

Military Leave is absence from duty in the employee's civilian position without loss of pay to perform military duty. Permanent or temporary indefinite full-time government employees in the National Guard or the reserve are granted military leave for performance of active duty or active duty of training. Employees are entitled to military leave at the rate of 15 days per fiscal year. They get their regular civilian pay plus military pay on days of military leave. Nonworkdays (e.g., weekends) falling within a period of absence on military duty are chargeable as military leave. This requirement cannot be circumvented by taking annual leave before or after the nonworkdays. Any unused days are carried forward to the next fiscal year, not to exceed 30 days during any one year. Part-time employees receive military leave on a prorated basis determined by their scheduled tour of duty. Permanent or temporary indefinite federal employees, when called to duty as Guard members or reservist for purposes related to public safety, are also entitled to leave not to exceed an additional 22 workdays in any calendar year, with military pay for any portion of the 22 days so used being offset against civilian pay for the same period. Employees may choose to use annual leave instead of military leave for any of the 22 work days, and no set off against civilian pay will be made.

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Absence for a period of training or active duty in excess of the maximum 15-day period will be charged to the appropriate leave account (annual, compensatory, or leave without pay).

The application for military leave shall be supported by the order from the military service. A properly executed certificate of attendance shall also be submitted each employee when returning.

Cold War Certificate

On April 5, 1999 qualifying former and current service members and DoD civilians can apply for a certificate honoring them for their parts in winning the Cold War. If you qualify, here is how you get your certificate.

*TO APPLY VIA INTERNET: Go to <http://coldwar.army.mil>.

*TO APPLY VIA EMAIL: Contact: cwrs@Fairfax-emh1.army.mil.

TO APPLY BY FAX: Call: (703) 275-6749.

TO APPLY BY MAIL: Send to: Cold War Recognition
4035 Ridge Top Road, Suite 400
Fairfax, VA 22030

*Applicants should be aware they must use fax or mail to submit supporting documents.

ELIGIBILITY CRITERIA: Persons are eligible for the recognition certificate if they have military or civilian service with the War, Navy or Defense departments between Sept. 2, 1945, and Dec. 26, 1991.

HOW TO PROVE MILITARY ELIGIBILITY: Military personnel can use any of the following documents as proof of service: DD Form 214 (Certificate of Release/Discharge from Active Duty); WD AGO Form 53-55 (War Department Separation Document); or Oath of Office -- Military Personnel or Letter of Appointment. Army officials caution applicants not to send original documents because they cannot be returned.

HOW TO OBTAIN MILITARY ELIGIBILITY CERTIFICATES:

Write to: National Personnel Records Center
(Military Personnel Records)
9700 Page Ave.
St. Louis, MO 63132-5100.

HOW TO PROVE CIVILIAN ELIGIBILITY: Qualifying civilian service can be proved with a Standard Form 50 (Notification of Personnel Action); Standard Form 2809 (Health Benefit Registration Form); an award certificate with employee's name, name of service or agency, and dates; or retirement forms with the employee's name, service or agency and dates.



HOW TO OBTAIN CIVILIAN ELIGIBILITY CERTIFICATES: Federal civilian personnel may obtain employment verification or a copy of their records by writing to:

U.S. Office of Personnel Management
Employee Service and Record Center
P.O. Box 45
Boyers, PA 16017-0045.

QUESTION? The Total Army Personnel Command is the executive agent for the recognition project. A telephone help line will become active April 5, 1999 at (703) 275-6279.

Veterans Benefits For Federal Employees

Veterans who are Federal government employees receive a number of employment benefits. Detailed information can be found on the Office of Personnel Management's Home Page on the INTERNET at:

<http://www.opm.gov/veterans/html/vetguide.htm>

New Veterans Preference

The Defense Authorization Act of Fiscal Year 1998 (Public Law 105-85) extends veterans' preference to Gulf War veterans as well as to recipients of the Armed Forces Expeditionary Medal (AFEM) for service in Operation Joint Endeavor or Operation Joint Guard in the Republic of Bosnia and Herzegovina and other areas in that region.

Veterans Employment Opportunities Act of 1998

The President signed into law the Veterans Employment Opportunities Act of 1998 on October 31, 1998 (Public Law 105-339). The staffing provisions of the new law will be codified in section 3304 of title 5, United States Code.

The President signed into law the Veterans Employment Opportunities Act of 1998 on October 31, 1998, (Public Law 105-339.) The staffing provisions of the new law will be codified in section 3304 of title 5, United States Code.

Public Law 105-339:

- ★ Allows preference eligibles or veterans who are honorably discharged from the armed forces after 3 or more years of active service to compete for vacant positions, if the hiring agency is accepting applications from individuals outside its own workforce under merit promotion procedures. All merit promotion announcements open to applicants outside the hiring agency's workforce are required to indicate that these veterans and preference eligibles may apply.
- ★ Requires OPM to create a special appointing authority to permit the appointment of these individuals if they are selected.
- ★ Establishes a new redress system for veterans, modeled after the one in the Uniformed Services Employment and Reemployment Rights Act of 1994 (see Part 353 of OPM's regulations).
- ★ Makes it a Prohibited Personnel Practice to knowingly take or fail to take a personnel action if that action or failure to act would violate a statutory or regulatory veterans' preference requirement.
- ★ Expands certain provisions of titles 31 and 38 relating to employment of veterans by Federal contractors.
- ★ Requires FAA to apply veterans' preference in reductions in force, as it is already required to do in hiring.



- ★ Extends veterans' preference to certain White House and legislative and judicial branch positions.

VetGuide explains the special rights and privileges that veterans enjoy in Federal civil service employment. The guide conveniently summarizes in one place material from many laws and regulations that affect the employment of veterans. The guide helps Federal personnel specialists ensure that veterans receive the advantages they have earned.

The Office of Personnel Management (OPM) administers entitlement to veterans' *preference* in employment under title 5, United States Code, and oversees other statutory employment requirements in titles 5 and 38. (Title 38 also governs veterans' entitlement to *benefits* administered by the Department of Veterans Affairs (VA).)

VetsInfo Guide, a companion to the *VetGuide*, explains how the Federal employment system works and how veteran's preference and the special appointing authorities for veterans operate within the system.

The Federal Government has a long and outstanding record of employing veterans. Veterans hold a far higher percentage of jobs in the Government than they do in private industry. In large part, this is due to laws providing veterans' preference and special appointing authorities for veterans, as well as the fact that agencies recognize that hiring veterans is just good business. The purpose of **VetsInfo Guide** is to explain briefly how the Federal employment system works and how veterans' preference and the special appointing authorities operate within that system. The handbook was designed to help veterans understand the entitlements they have earned.

Affirmative Action For Certain Veterans Under Title 38

Section 4214 of title 38, United States Code, calls upon agencies to establish a separate affirmative action program for disabled veterans as part of agency efforts to hire, place, and advance persons with disabilities under the Rehabilitation Act of 1973. Agencies are also urged to "promote the maximum of employment and job advancement opportunities" for those veterans eligible for noncompetitive appointment under the above special authorities.

This section requires agencies to:

- ★ provide placement consideration under special noncompetitive hiring authorities for VRA and 30 percent or more disabled veterans;
- ★ ensure that all veterans are considered for employment and advancement under merit system rules; and
- ★ establish an affirmative action plan for the hiring, placement, and advancement of disabled veterans.

Veterans' Complaints

Veterans who believe that they have not been properly accorded their rights have several different avenues of complaint, depending upon the nature of the complaint and the individual's veteran status:

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- ★ The Veterans Employment Opportunities Act of 1998 allows preference eligibles to complain to the Department of Labor's Veterans' Employment and Training Service (VETS) when the person believes an agency has violated his or her rights under any statute or regulation relating to veterans' preference.
- ★ For more detailed information please visit the U.S. Department of Labor's Home Page at <http://www.dol.gov/dol/vets/>
- ★ Under a separate Memorandum of Understanding (MOU) between OPM and the Department of Labor, eligible veterans seeking employment who believe that an agency has not properly accorded them their veterans' preference, failed to list jobs with State employment service offices as required by law, or failed to provide special placement consideration noted above, may file a complaint with the local Department of Labor VETS representative (located at State employment service offices). To be eligible to file a complaint under the MOU a veteran must:
 - ★ have served on active duty for more than 180 days and have other than a dishonorable discharge;
 - ★ have a service-connected disability; or
 - ★ if a member of a Reserve component, have been ordered to active duty under sections 12301 (a), (d), or (g) of title 10, United States Code, or served on active duty during a period of war, or received a campaign badge or expeditionary medal (e.g., the Southwest Asia Service Medal).
- ★ The Uniformed Services Employment and Reemployment Rights Act of 1994 (USERRA) prohibits discrimination in employment, retention, promotion, or any benefit of employment on the basis of a person's service in the uniformed services. Complaints under this law should also be filed with the local Department of Labor VETS representative (located at State employment service offices).
- ★ Since a willful violation of a provision of law or regulation pertaining to veterans' preference is a Prohibited Personnel Practice, a **preference eligible** who believes his or her veterans' preference rights have been violated may file a complaint with the Office of the Special Counsel in Washington, DC, which adjudicates violations of Prohibited Personnel Practices.
- ★ A **disabled veteran** who believes he or she has been discriminated against in employment because of his or her disability may file a handicapped discrimination complaint with the offending agency under regulations administered by the Equal Employment Opportunity Commission.
- ★ Finally, since OPM is committed to ensuring that agencies carry out their responsibilities to veterans, **any veteran** with a legitimate complaint may also contact any OPM Service Center or OPM's Office of Merit Systems Oversight and Effectiveness (OMSOE) at 1900 E Street, N.W., Washington DC 20415 or call OMSOE at 202-606-1575.

Because there is considerable overlap in where and on what basis a complaint may be filed, a veteran should carefully consider his or her options before filing. Generally speaking, complaints on the same issue may not be filed with more than one party.



U.S. Office Of Special Counsel

For further information, please visit the OSC Home Page at <http://www.osc.gov/>

The U.S. Office of Special Counsel (OSC) is an independent federal investigative and prosecutorial agency. Our primary mission is to safeguard the merit system by protecting federal employees and applicants from prohibited personnel practices, especially reprisal for whistleblowing. OSC also serves as a safe and secure channel for federal workers who wish to disclose violations of laws, gross mismanagement or waste of funds, abuse of authority, and a specific danger to the public health and safety. In addition, OSC enforces and provides advisory opinions regarding the Hatch Act, and protects the rights of federal employee military veterans and reservists under the Uniformed Services Employment and Reemployment Rights Act of 1994.

Information about all of OSC's functions, including how to file a complaint, make a protected disclosure, or receive a Hatch Act advisory opinion, can be located within this site. We hope that you will find our site useful and informative, and we invite your comments and suggestions.

Useful Internet Web Sites for Veterans

Walla Walla VA Medical Center
(Jonathan M. Wainwright)

<http://www.va.gov/station/687.htm>

Spokane VA Medical Center

<http://www.va.gov/station/668.htm>

VA Facilities in Washington

<http://www.va.gov/station/wa.htm>

Military, Veterans & Patriotic
Service Organizations of America

<http://www.mvpsoa.org/>

U.S. Department of Veterans Affairs

<http://www.va.gov/>

Data on Veterans

<http://www.va.gov/vetstats/index.htm>

U.S. Department of Veterans Affairs
– WWW Links

<http://www.va.gov/bookmark/index.htm>

Disabled American Veterans

<http://www.dav.org/>

Washington State Department
of Veterans Affairs

<http://www.wa.gov.dva/>

Congressman John P. Murtha
Veterans Page

<http://house.gov/murtha/veterans.htm>

The American Legion
National Headquarters

<http://legion.org/index.htm>

Office of Personnel Management
– Veterans Information

<http://opm.gov/veterans/index.htm>

U.S. Department of Veterans Affairs
– Facilities

<http://www.va.gov/facilities.htm>

U.S. Department of Labor
– Veterans Employment
and Services Training

<http://www.dol.gov/dol/vets/>

Veterans of Foreign Wars (VFW)

<http://www.vfw.org/home/html>

Veterans National Archives

<http://www.vets.org>



Veterans Health Care

Veterans and their families have raised questions about new eligibility and enrollment rules for VA health care. Specifically, misinformation has led some veterans to wonder whether they will lose their eligibility for VA health-care services if they are not enrolled at VA by October 1, 1998. The answer is NO, they will not lose their eligibility, but in most cases, they do need to apply for enrollment by contacting their nearest VA medical center.

VA health-care eligibility reform was authorized by Congress and signed into law by the President in October 1996. The new law required VA to manage veterans' access to VA care by using a system of enrollment priorities. There are seven enrollment priority groups, and VA will enroll veterans from as many of the groups as possible.

Veterans can apply for enrollment AT ANY TIME that they come to a VA medical facility for care, even AFTER the trial enrollment period, which ends on October 1, 1998.

For details about the seven enrollment priority groups, and enrollment in general, please refer to the VA home page subject, "Benefits" and under the section "Benefits in Detail," go to the link "Eligibility Reform Page."

(<http://www.va.gov/health/elig>)

VA will automatically process an application for any veteran who has received VA health care since October 1996. To receive information about individual eligibility, a veteran should contact the nearest VA medical center. Its address and telephone number are listed on our home page under "Facilities" on the VA home page.

(<http://www.va.gov/facilities.htm>)

VA News Releases:

VA to Enroll All Veterans Under New Health Plan September 22, 1998

VA Clarifies Rules For Health-Care Enrollment March 11, 1998

For other questions and e-mail contacts, go to the bottom of the VA home page and click on the icon "Putting Customers First" to go to the "1-Stop Customer Service" page. (<http://www.va.gov/customer/consumer.htm>)

In October 1996, Congress passed Public Law 104-262, the Veterans' Health Care Eligibility Reform Act of 1996. This legislation paved the way for the creation of a Uniform Benefits Package-a standard enhanced health benefits plan available to all enrolled veterans. The Law also simplified the process by which veterans can receive the services.

Public Law 104-262 was enacted to simplify the rules for providing health care to veterans and to introduce improvements in the quality and timeliness of the care you receive. Like other standard health care plans, the Uniform Benefits Package emphasizes preventive and primary care, offering a full range of outpatient and inpatient services.

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VA has also placed a priority on improved veteran satisfaction. Our goal is to ensure the quality of care and service you receive is consistently excellent, in every location, in every program.

Under the new Uniform Benefits Package, VA offers you, the veteran, a comprehensive health care plan that provides the care you need, when you need it.

We've begun by making it easier for you to get the health care you need. Already, we've added more than 600 new locations of care to the VA health care system bringing the total to 1,100 nationwide. You select the primary care location that's most convenient for you.

To receive health care under the new program, most veterans must first be enrolled. You can apply for enrollment at any VA health care facility or veterans' benefit office at any time, in any year.

You can submit a completed form in person or by mail. Please be sure to sign your application form, otherwise it cannot be processed for enrollment. Application forms may be obtained by visiting, calling or writing any VA health care facility, veterans' benefit office, or call toll-free

1-877-222-VETS (1-877-222-8387)

or access information on the Internet at **www.va.gov/health/elig**

You are not required to apply for enrollment if you fall into one of the following categories:

- ★ VA has rated you with a service-connected disability of 50% or more.
- ★ Less than one year has passed since you were discharged from military service for a disability that the military determined was incurred or aggravated in the line of duty, but that VA has not yet rated.
- ★ You are seeking care from VA only for a service-connected disability.

Even if you fall into one of these categories, VA encourages you to enroll. Your enrollment will help VA better plan its delivery of quality care to all veterans. This will allow us to meet your health care needs more effectively in the future, and will also assist us in providing you with better preventive and primary health care.

Enrollment means you are eligible for a comprehensive Uniform Benefits Package of outpatient and inpatient services that include:

Preventive services, including immunizations, screening tests, and health education and training classes

- ★ Primary health care
- ★ Diagnosis and treatment
- ★ Surgery, including outpatient surgery
- ★ Mental health and substance abuse treatment
- ★ Home health care
- ★ Respite, hospice care and palliative care
- ★ Urgent and limited emergency care services in VA facilities



★ Drugs and pharmaceuticals

Hearing aids and eyeglasses generally require a service-connected disability rating of 10% or more. They are usually not provided to nonservice-connected veterans for generally occurring hearing or vision loss. Additional information is available at your local VA health care facility.

If you are an enrolled veteran who requires care, the health care services you need can now be provided in the clinical setting that is most appropriate for you.

This means that VA offers you primary care that is readily accessible and integrated health care services that address most health care needs. We also offer programs to promote good health and prevent illness.

Some health care services that will not normally be covered by the Uniform Benefits Package include abortion, membership in health clubs or spas for rehabilitation, special private duty nursing and gender alteration.

Drugs and medical devices not approved by the Food and Drug Administration are not covered, except under special circumstances.

If you are an enrolled veteran, you may be eligible for some services that are not part of the Uniform Benefits Package. These services were not changed by the Veterans' Health Care Eligibility Reform Act of 1996 -- you must still qualify for them on a case-by-case basis and special restrictions apply to each. The services include:

- ★ Limited nursing home care
- ★ Limited domiciliary care
- ★ Limited non-VA hospitalization or health care services for veterans with special eligibility
- ★ Limited dental care
- ★ Readjustment counseling
- ★ Adult day health care
- ★ Homeless programs
- ★ Sexual trauma counseling

VA encourages you to retain any current health care coverage you may already have. Veterans with private health insurance or with federally funded insurance [Department of Defense (DOD), Medicare or Medicaid] may choose to use these sources of health care coverage as a supplement to their VA coverage. It is important to remember that VA health care depends primarily on congressional appropriations. Enrolled veterans do not pay premiums.

- ★ Once you are enrolled, you may select a "preferred facility" for receiving primary care.

A preferred facility is any VA location -of care for example, a VA Medical Center or Community-Based Outpatient Clinic-that you identify as the facility at which you wish your primary care to be delivered.

NORTHWEST REGIONAL VETERANS RESOURCES

If for any reason a selected facility is unable to provide the health care needed by an enrolled veteran, that facility will make arrangements for referral to another VA facility-or with one of VA's private sector affiliates-to provide the required care.

- ★ Whether you need outpatient treatment, hospital care, or home based health care services, VA is committed to providing the level of care required in the setting best suited to addressing your health care needs. Between 1997 and 1998 alone, more than 600 locations of care were added to the list of available facilities, bringing our total number to 1,100 nationwide.
- ★ You may choose to use another source of health care coverage for example, private insurance, DoD, Medicare, Medicaid-without affecting your VA enrollment status. You can use your VA health care benefits as either your primary source of health care or as a supplement to your existing health care coverage.
- ★ Enrollment gives you access to a uniform level of care anywhere in the country's largest integrated health care system. There are 1,100 VA facilities at which you may receive care without re-applying or re-registering.

For the first time, veterans get a comprehensive health care package that is completely portable across the entire VA system. This means that when you travel or spend a portion of each year in a different location, care is always close by, and always at the level you need.

- ★ Veterans can apply for enrollment at any VA health care facility or veterans' benefit office at any time, in any year.

After you have answered a few questions, VA staff will assign you to an initial priority group. Your application will be processed and VA will send you a letter concerning your enrollment.

If you are a new VA patient, your application for enrollment will be generated automatically as part of your patient registration process the first time you visit a VA health care facility.

If you are currently receiving care or have received care from VA at any time during the last year, your application for enrollment may have been automatically processed. You may want to check with your local VA health care facility if you are uncertain of your enrollment status.

- ★ VA Form 10-10 EZ is a one-page application form, front and back. It replaces an extensive multi-page application form.

With the introduction of the VA Form 10-10 EZ, application time has been reduced from more than three hours to less than 15 minutes for most veterans.

- ★ Once enrolled, most veterans remain enrolled from year to year without further action on their part. However, certain veterans are required to provide income information to determine their priority level. These veterans will be mailed a VA Form 10-10 EZ, for completion, on an annual basis for re-enrollment. You may choose not to be re-enrolled, or changes in VA funding may reduce the number of priority groups VA can enroll in a given fiscal year. Any veteran who is affected will be notified in writing.



- ★ Once you are enrolled at the VA health care facility of your choice, you may receive care at *any* VA location of care-without repeating the application process during the enrollment period.
- ★ Enrollment in the VA health care system allows the veteran to receive comprehensive health care services. Comprehensive health care services provide you with the care medically indicated, when and where you need it.

This approach keeps VA in the mainstream of current health care practice, where the emphasis is on preventive and primary care.

Seven Priority groups have been established to help ensure that VA resources are allocated to veterans with the highest priority for VA care.

Priority level funding may change from year to year, depending on congressional appropriations. If VA cannot renew your enrollment for the following year, you will be notified 60 days before your current enrollment period expires.

Priority Group 1

- ★ Veterans with service-connected disabilities rated 50% or more

Priority Group 2

- ★ Veterans with service-connected disabilities rated 30% or 40% disabling

Priority Group 3

- ★ Veterans who are former POWs
- ★ Veterans with service-connected disabilities rated 10% or 20% disabling
- ★ Veterans discharged from active duty for a disability incurred or aggravated in the line of duty
- ★ Veterans awarded special eligibility classification under 38 U.S.C., Section 1151, "benefits for individuals disabled by treatment or vocational rehabilitation"

Priority Group 4

- ★ Veterans who are receiving aid and attendance or household benefits
- ★ Veterans who have been determined by the VA to be catastrophically disabled

Priority Group 5

- ★ Nonservice-connected veterans and service-connected veterans rated 0% noncompensable disabled, whose income and net worth are below the established dollar thresholds.

Priority Group 6

- ★ All other eligible veterans who are not required to make co-payments for their care, including:
 - ★ World War I and Mexican Border War veterans

NORTHWEST REGIONAL VETERANS RESOURCES

- ★ Veterans receiving care solely for disorders associated with exposure to a toxic substance, radiation, or for disorders associated with service in the Persian
- ★ Compensable 0% service-connected veterans

Priority Group 7

- ★ Nonservice-connected veterans and 0% noncompensable service-connected veterans with income and net worth above the established dollar thresholds and who agree to pay specified co-payments
- ★ A veteran may apply for enrollment at any VA health care facility or veterans' benefit office at any time, in any year. There is no time limit regarding application for enrollment.
- ★ Most veterans must be enrolled to receive VA health care.
- ★ Once enrolled, most veterans will remain enrolled from year to year without further action on their part. However, certain veterans are required to provide income information to determine their priority level. These veterans will be mailed a VA Form 10-10 EZ, for completion, on an annual basis for re-enrollment.
- ★ Veterans may choose not to be re-enrolled, or changes in VA funding may reduce the number of priority groups VA can enroll in a given fiscal year. Any veteran who is affected will be notified in writing.
- ★ Should you have any changes in address, preferred facility, or other status information, you simply need to notify the VA location that has provided the care, the nearest VA health care facility, or dial the toll-free number 1-877-222-VETS.
- ★ For the first time, an enrolled veteran can receive a comprehensive health care package that is completely portable across the entire VA health care system.
- ★ Enrollment levels are based on seven priority groups established by Congress.
- ★ Comprehensive care includes medically indicated outpatient and inpatient services.
- ★ Domiciliary care, nursing home care and dental care are not part of the Uniform Benefits Package, although some enrolled veterans may be eligible for these programs under other VA authorities.
- ★ There is a new emphasis on preventive and primary care.
- ★ Medications are covered by the program as long as they have been prescribed by a physician employed by or under contract with VA. Some veterans will be required to make a co-payment for prescriptions.
- ★ Veterans are encouraged to retain any existing health care coverage they may already have.
- ★ Veterans may choose their preferred facility for receiving preventive and primary care.





NORTHWEST REGIONAL VETERANS RESOURCES

For more information on the Uniform Benefits Package,
priority groups or the application process, call toll-free

1-877-222-VETS (1-877-222-8387)

or access information on the Internet at

www.va.gov/health/elig

Nothwest Veterans Facilities

Washington

Veterans Health Administration Outpatient Clinic

Tri-Cities: [Tri-Cities Clinic](#)

Yakima: [Yakima Clinic](#)

VA Medical Center

Seattle: [VA Puget Sound Health Care System](#)

Spokane: [Spokane VA Medical Center](#)

Walla Walla: [Walla Walla VA Medical Center](#)

Vet Center

Seattle: [Seattle Vet Center](#)

Spokane: [Spokane Vet Center](#)

Tacoma: [Tacoma Vet Center](#)

Veterans Benefits Administration Regional Office

Seattle: [Seattle Regional Office](#)

Oregon

Veterans Health Administration Domiciliary

White City: [White City VA Domiciliary](#)

Outpatient Clinic

Bandon: [Bandon Clinic](#)

Eugene: [Eugene Clinic](#)

Portland: [Portland Clinic](#)

VA Medical Center

Portland: [Portland VA Medical Center](#)

Roseburg: [Roseburg VA Medical Center](#)

Vet Center

Eugene: [Eugene Vet Center](#)

Grants Pass: [Grants Pass Vet Center](#)

Portland: [Portland Vet Center](#)

Salem: [Salem Vet Center](#)

VISN

Portland: [VISN 20: Northwest Network](#)



Veterans Benefits Administration Regional Office

Portland: [Portland Regional Office](#)

National Cemetery System

National Cemetery

Eagle Point: [Eagle Point National Cemetery](#)

Portland: [Williamette National Cemetery](#)

Roseburg: [Roseburg National Cemetery](#)

Idaho

Veterans Health Administration

Outpatient Clinic

Pocatello: [Pocatello Clinic](#)

VA Medical Center

Boise: [Boise VA Medical Center](#)

Vet Center

Boise: [Boise Vet Center](#)

Pocatello: [Pocatello Vet Center](#)

Veterans Benefits Administration Regional Office

Boise: [Boise Regional Office](#)

State Veterans Resources

Washington State Department of Veterans Affairs

The Washington State Department of Veterans Affairs was created to assist veterans in obtaining services. It is not considered as structured as some states. However, there is a representative in each county and a service agent for most veterans organizations. However, they rely on various veterans organizations.

Our Mission

We are a full-service state agency that assists Washington's 670,000 veterans and their over one million family members. As an advocate for veterans, we aggressively pursue all federal and state benefits and entitlements on their behalf. We are committed to serving veterans and family members by:

- ★ Advocating the preservation and enhancement of their rights and entitlements

NORTHWEST REGIONAL VETERANS RESOURCES

- ★ Creating an environment that respects individual dignity and worth
- ★ Providing assistance in achieving a quality life
- ★ Service Overview

Veteran Services

Our agency operates 12 statewide Veterans Service Offices through our Veterans Services Division which are staffed with qualified benefits specialists to assist veterans and family members in accessing benefits to which they may be entitled.

WDVA Veteran Service Offices				
Location	Organization	Service Officer	Address	Phone
Aberdeen	WDVA	Fred Kogin	511 W. Heron St, Aberdeen WA 98520	360-533-9283
American Lake	The American Legion	Jim Guyton	VAMC American Lake Bldg. T-100 Tacoma Wa 98493	253-582-3664
American Lake	The American Legion	Allan Miller	VAMC American Lake Bldg. T-100 Tacoma Wa 98493	253-582-3664
American Lake	The American Legion	Jane Adamson	VAMC American Lake Bldg. T-100 Tacoma Wa 98493	253-582-3664
Bellingham	The American Legion	Sharon Williams	1333 Lincoln St, Suite 1 Bellingham, WA 98226	360-676-2078
Bellingham	The American Legion	Beth Forcier	1333 Lincoln St, Suite 1 Bellingham, WA 98226	360-676-2075
Bremerton	WDVA	Lena Swanson	4841 Auto Center Way #103, Bremerton WA 98312	360-478-4565
Bremerton	WDVA	Lynda Reese	4841 Auto Center Way #103, Bremerton WA 98312	360-478-4565
Bremerton	WDVA	Steve Tate	4841 Auto Center Way #103, Bremerton WA 98312	360-478-4565
Bremerton	WDVA	Willie Slusarski	4841 Auto Center Way #103, Bremerton WA 98312	360-478-4565
Everett	Veterans of Foreign Wars	Connie Tollefson	Medical/Dental Bldg., Ste. 415, 2722 Colby Ave. Everett, WA 98201	425-339-1974
Everett	Veterans of Foreign Wars	Barbara Charron	Medical/Dental Bldg., Ste. 415, 2722 Colby Ave. Everett, WA 98201	425-339-1974
Everett	Veterans of Foreign Wars	Rene Taculad	Medical/Dental Bldg., Ste. 415, 2722 Colby Ave. Everett, WA 98201	425-339-1973

NORTHWEST REGIONAL VETERANS RESOURCES

Fort Lewis	The American Legion	Bob Evans	Ft Lewis Annex, PO Box 331153, Ft Lewis WA 98343	253-967-
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WDVA Veteran Service Offices				
Location	Organization	Service Officer	Address	Phone
Olympia	WDVA	WDVA	1011 S. Plum St, Olympia WA 98504-1150	1-800-562-2308
Olympia	WDVA	Lynn Rodriquez	1011 S. Plum St, Olympia WA 98504-1150	360-753-5586
Olympia	WDVA	Alex Deluao	1011 S. Plum St, Olympia WA 98504-1150	360-753-5586
Seattle	Veterans of Foreign Wars	Vashti Gaudet	VAMC - Seattle Rm 1D-110	206-768-5359
Spokane	The American Legion	Allan Shandera	4815 North Assembly, Bldg 6A, Spokane, WA 99205-619	509-325-7948
Spokane	The American Legion	Barry Blackerby	4815 North Assembly, Bldg 6A, Spokane, WA 99205-6197	509-325-7948
Vancouver	The American Legion	Davie Gibson	1603 E. 4th Plain Blvd, Vancouver, WA 98661	360-696-4061 Ext 3411
Vancouver	The American Legion	Jeff Dunn	1603 E. 4th Plain Blvd, Vancouver, WA 98661	360-690-0274
Vancouver	The American Legion	Susan Kepler	1603 E. 4th Plain Blvd, Vancouver, WA 98661	360-696-4061 Ext 3411
Walla Walla	Veterans of Foreign Wars	Frank Coghill	Rm. 110-111 77 Wainwright Drive, Walla Walla, WA 99362	509-527-6100
Walla Walla	Veterans of Foreign Wars	Karen Hastings	Rm. 110-111 77 Wainwright Drive, Walla Walla, WA 99362	509-527-6100
Wenatchee	The American Legion	Jon Coyle	104-A South Mission, Wenatchee WA 98801	509-662-0563
Wenatchee	The American Legion	Bob Bowes	104-A South Mission, Wenatchee WA 98801	509-663-9715
Yakima	Disabled American Veterans	Sylvia Cruz	911 N. 15th Ave., Yakima, WA 98902	509-575-2450
Yakima	Disabled American Veterans	Vince Kriasiak	911 N. 15th Ave., Yakima, WA 98902	509-575-2450
Yakima	Disabled American Veterans	Jerry Williams	911 N. 15th Ave., Yakima, WA 98902	509-575-2450



Veterans Homes

Washington Soldiers Home and Colony and the Washington Veterans Home.

Estate Management Services

Fiduciary and protective payee services for veterans and family members.

Post Traumatic Stress Disorder

Our agency has been a national leader in providing these services since 1984. As the only state-funded program of its kind in the nation, our 25 professional counselors around the state provide group and individualized therapy sessions for veterans and families suffering from war related trauma.

Other services available

Check here for information on Alternate Care, Homeless Services, Special Programs, Service-Related Maladies, and Veterans Service Organizations

Important Phone Numbers

WDVA Important Phone Numbers

Toll-Free Assistance

For information about any of the services offered by YOUR Washington State Department of Veterans Affairs, call us toll-free from anywhere in the U.S. at:

1-800-562-2308

Transitional Housing - Walla Walla - (509) 529-7735

Transitional Housing - Moses Lake - (509) 762-8956

U.S. Department of Veterans Affairs - 1-800-827-1000

Oregon Division Of Veterans Services

The Oregon Department of veterans affairs is well-structured within the state. They have an advisory committee, a director, and county Veteran's service offices. Many service organization and federal agencies are located within the state. Oregon has been a leader in the nation in veterans rights and a major help to all veterans.

OREGON FIELD REPRESENTATIVES

BEND

Pat Ferguson
365 NE Greenwood
Bend, OR 97701

(541) 388-6122
FAX (541) 388-6122
Email: patfer@teleport.com

NORTHWEST REGIONAL VETERANS RESOURCES

Counties: Baker, Crook, Deschutes, Grant, Harney, Jefferson,
Klamath, Lake, Malheur, and Wheeler

EUGENE Mike Danielson (541) 686-7868
2510 Oakmont Way, Room 2020 FAX (541) 6868-7844
Eugene, OR 97401 Email: mikeodva@teleport.com
Counties: Coos, Curry, Douglas,
Jackson, Josephine, and Lane

PORTLAND Vance Susee (503) 326-2611
1220 SW Third Avenue FAX (503) 497-1053
Room 1509 Cell # (503) 510-4918
Email: odvaptid@teleport.com
Counties: Clackamas, Clatsop, Columbia, Gilliam, Hood River,
Morrow, Multnomah, Sherman, Umatilla, Union,
Wallowa, Wasco, and Washington

SALEM Gene Hancock (503) 373-2156
700 Summer Street NE FAX (503) 373-2393
Salem, OR 97310-1239
Email: hancoce@odva.state.or.us
Counties: Benton, Lincoln, Linn, Marion Polk, Tillmook, and Yamhill



Idaho Division Of Veterans Services

A pioneer in veteran affairs, the Idaho Veterans affairs Commission was created in 1921, and consists of five members appointed by the Governor. The Service Office (Office of Veterans Advocacy) was added and approved by the Governor in 1925. Prior to that date, service work was carried on through volunteer agencies.

The 'Old Soldiers Home' formally opened in Boise in May 1895. it was eventually replaced by the new Home which was dedicated in November 1996. Eleven years later legislation was approved for an 80-bed skilled care facility. The Idaho Veterans Nursing Unit was built adjoining the present Idaho Veterans home and dedicated November 1980. The facility has been remodeled and presently consists of a 36-bed residential care unit, 10-bed domiciliary unit, and a 136-bed skilled nursing care unit.

Two additional State Veterans homes have been added in the state. The Pocatello facility opened in 1992 and the Lewiston Facility opened in 1994. Each of these are 66-bed skilled nursing care facilities with 22-bed special care units for veterans with progressive dementia.

Basic admission requirements for the State veterans Homes include 90 days of active duty in the armed forces (one day of which must be during a recognized war period) and honorable discharge. Monthly cost for care is based on income and assets. Nursing care admission requirements also include a statement from a licensed physician stating that the veteran needs 24-hour skilled nursing care and eligibility to receive VA pension at the Aid and Attendance level.

The Office of Veterans Advocacy works closely with County and Post Service Officers in assisting veterans, and their dependents, with their claims for Department of Veterans Affairs benefits from filing an original claim through the appeals process. This office publishes a bi-monthly bulletin containing technical data and items of interest to veterans and conducts a statewide service officer training school in Boise and regional schools in north and southeast areas of the state each year. The Idaho Wartime Veterans Emergency Grant Program is also administered by the Office of Veterans Advocacy.

Idaho State Veterans Homes

BOISE David Ricks,
Administrator
320 Collins Road
P.O. Box 7765
Boise, ID 83707
(208) 334-5000

POCATELLO Jeff Piper, Administrator
1957 Alvin Ricken Drive
Pocatello, ID 83201
(208) 236-6340

LEWISTON David Helsely,
Administrator
821 21st Avenue
Lewiston, IE 83501
(208) 799-3422

NORTHWEST REGIONAL VETERANS RESOURCES

Office Of Veterans Advocacy

REPRESENTING THE FOLLOWING SERVICE ORGANIZATIONS;

- ★ American Legion* American Ex-Prisoners of War
- ★ AMVETS*Blinded Veterans of American
- ★ Idaho Division of Veterans Services * Fleet Reserve Association
- ★ Military Order of the Purple Heart
- ★ The Retired Enlisted Association* Veterans of Foreign Wars
- ★ Vietnam Veterans of America* Veterans of World War I, USA

SW Idaho	Pat Teague Barbara A. Palmer 805 West Franklin Street Boise, ID 83702—5560 (208) 334-1245 or 334-4091 FAX (208) 334-3549 Walt Jackson Idaho State Veterans Home Boise (208) 334-5000 FAX (208) 334-4753	Oneida	Ren Thomson 55 East 50 South Malad, ID 83252 (208) 766-2214
N Idaho	Ken Pitcher 821 21 st Avenue Lewiston, ID 83501 (208) 799-3422 FAX (208) 799-3414	Owyhee	Gene McAbee P.O Box 261 Homedale, ID 83628 (208) 337-4547
SE IDAHO	Mike Schow 1957 Alvin Ricken Driven Pocatello, ID 83201 (208) 236-6340 FAX (208) 236-6343	Payette	Sherry Hendricks Rt 1 Box 1141 Fruitland, Id 83619 (208) 642-4436
Madison	Gray Clawson P.O Box 13 Rexburg, ID 83440 (208) 356-7208	Power	Janice Rowlan 543 Bonnock American Falls, ID 832111 (208) 226-2839
Minidoka- Cassia	Al Thaxton 1619 Yale Avenue Burley, ID (208) 678-3599	Shoshone	Diane Banks P.O. Box 1049 Wallace, ID 83873 (208) 752-8881
Nez Perce	Tom Ghormley P.O Box 896 Lewiston, ID 83501 (208) 799-3083 FAX (208) 799-3149	Teton	Elaine Smith P.O. Box 756 Driggs, ID 83422 (208) 354-2905
		Twin Falls	Cheryl Ringenberg P.O. Box 248 Twin Falls, ID 83303 (208) 733-7610 Ext 21 FAX (208) 733-6076
		Valley	Walter Nourse P.O Box 418 McCall, ID 83638 (208) 634-5485



Idaho County Service Officers

Ada	Terry Johnson 650 Main Street Boise, Id 83701 (208) 364-2330	Boundary	Dennis Bender P.O. Box 336 Bonners Ferry, ID 83805 (208) 267-9593
Adams	George Robinson P.O. Box 403 Council, ID 83612 (208) 253-4337	Canyon	Pat Lucas 1115 Albany Caldwell, ID 83605 (208) 454-7497 FAX (208) 454-7272
Bannock	James H. (Scoop) Schoonover 339 South Garfield Pocatello, ID 83204 (208) 236-0620	Caribou	Myrle Steele 151 East 3 rd Street Soda Spring, ID 83276 (208) 547-3027
Bear Lake	Cliff Sizemore P.O. Box 241 Paris, ID 83261 (208) 945-2244	Cassia	See Minidoka County
Benewah	John Welz P.O. Box 611 St. Maries, ID (208) 245-2428	Clearwater	Herb Millard P.O. Box 591 Orofino, ID 83544 (208) 476-4117
Bingham	Ellen Guymon P.O. Box 277 Blackfoot, ID 83221 (208) 785-5005 FAX (208) 785-5199	Custer	Bill Poppenhouse P.O. Box 591 Mackay, Id 83251 (208) 588-2954
Blaine	Wilma Coulter 117 North River Street P.O. Box 27 Hailey, ID 83333 (208) 788-5566 FAX (208) 788-5568	Elmore	Phil Gridley 720 East 9 th North Mountain Home, ID 83263 (208) 587-2129
Bonner	Susan Dewey 127 South 1 st Street, Suite E3 Sandpoint, ID 83864 (208) 265-1435 FAX (208) 265-1448	Franklin	Vern Rogers 97 East 2 nd North Preston, ID 83263 (208) 852-1833
Bonneville	Ina Gillies 605 North Capital Idaho Falls, ID 83402 (208) 529-1350 EXT 1385 FAX (208) 529-1159	Fremont	Vaughn Phelps P.O. Box 644 Ashton, ID 83420 (208) 652-3710
		Gem	Gerald Erickson 511 Hazel avenue Emmett, ID 83617 (208) 365-4187
		Gooding	George Serr 3007 South 1900 East Wendell, ID 83355 (208) 536-2089

NORTHWEST REGIONAL VETERANS RESOURCES

Idaho Margie Case
320 West Main
Grangeville, ID 83530
(208) 983-0239
FAX (208) 983-1428

Jefferson Patricia Bihler
P.O. Box 275
Rigby, ID 83442
(208) 745-9223

Jerome Alan Mark
202 North Cleveland
Jerome, ID 83338
(208) 324-7473

Kootenai Ben Keeley
P.O. Box 9000
451 Government Way
Coeur d' Alene, ID 83816
(208) 769-7518
FAX (208) 883-7204

Latah Richard Lyon
P.O. Box 8068
Moscow, ID 83843
(208) 882-8580

Lemhi Sue Dickens
206 Courthouse
Salmon, ID 83467
(208) 756-2276
FAX (208) 756-4673

Lewis Milt Watson
4070 Melrose Ridge Rd.
Peck, ID 83545
(208) 486-7561

Lincoln Clifford Conner
P.O. Box 1
Richfield, ID 83349
(208) 487-2400

U.S. Department Of Veterans Affairs

Veterans Affairs Regional Office

Idaho
Barry M. Barker
805 West Franklin Street
Boise, ID 83702
(800) 827-1000

Oregon
Jon A. Mapqis
700 Summer St. NE
Salem, OR 97310
Mail: PO Box 14004
Salem, OR 97309
(800) 828-8801
(503)373-2000

Veterans Affairs Medical Centers

Wayne Tippets, Director
(208) 338-7236
500 West Fort Street
Boise, ID 83702
FAX 389-7940

Alan Wilcox, Acting MAS
(208)422-1000

APPEALS, U.S. COURT OF

625 Indiana Avenue NW, Suite 900, Washington, D.C. 20004



NORTHWEST REGIONAL VETERANS RESOURCES

Honorable Frank Q. Nebeker (202) 501-5862
1-800-869-5862
Clerk (202) 501-5970
FAX (202) 501-5848
Appeal Status (202) 565-4769

BOARD OF VETERANS APPEALS

Laffayette Building
811 Vermont Avenue NW
Washington, D.C 20420

Director - Nancy Stackhouse (202) 565-6336 or (202) 565-4169
Fax (202) 565-6364
Acting Chairman - Roger K. Bauer (202) 565-5001
Fax (202) 565-5587
Appeal Status 8:00- 4:30 (Eastern) (202) 565-6213
Oregon Team (**advocates only**) (202) 565-5436
for veterans

CENTRAL OFFICE

810 Vermont Avenue NW
Washington, D.C.20420

Secretary - Togo West (202) 273-4800
FAX (202) 273-4877

DEBT MANAGEMENT

Monday thru Friday 7:30-4
Dept. Management Center 1-800-827-0648
(Central) VARO & IC FAX (612) 970-5782
PO Box 11930
Saint Paul, MN 55111

EDUCATION

Western Region 1-800-669-8477
VA Regional Office FAX (918) 687-2358
PO Box 8888
Muskogee, OK 74402-8888

INSURANCE CENTER

Monday thru Friday 8:30-6 (EST) 1-800-669-8477
Death Claims FAX (215) 381-3524
PO Box 7208 FAX (215) 381-3561
Philadelphia, PA 19101



NORTHWEST REGIONAL VETERANS RESOURCES

SGLI and VGLI

1-800-419-1473

Correspondence:

PO Box 42954

Philadelphia, PA 19101

REGIONAL OFFICES

ARIZONA

(602) 263-5411

3225 N. Central Avenue

Phoenix, AZ 85012

Director - David M. Walls

(602) 640-4939

IDAHO

1-800-827-5411

805 W. Franklin Street

Boise, ID 83702-5560

Director - Barry M. Barker

(208) 334-1645

Veteran Service Center Officer

- Guy Sakamoto

(208) 334-1958

Veterans service Team Leader

- Robert Secrist

(208) 334-1647

Loan Guaranty

- Charles Brioschi

(208) 334-1397

OREGON

1220 SW Third Avenue

1-800-827-1000

Portland , OR 97204

Director - Joseph C. Williams II

(503) 326-2815

FAX (503) 326-1-7122

Assistant Director - William C. Ingram

(503) 326-2515

Voc Rehab – Eugene Outbase

Jackie Grape, MA/MS, LPC

(541) 465-6854

Monday thru Thursday 6:30-5

FAX (541) 465-6860

North Bank Building

Suite 260, 66 Club Road

Eugene, OR 97401

Manager Veterans Service Center

Thomas T. Furukawa (27)

(503) 326-2414

Chief Service Center Operations

Alan Melnik

(503) 326-7568

FAX (503) 326-7116

NORTHWEST REGIONAL VETERANS RESOURCES

Loan Guaranty

Richard Lewis (503) 326-2458
(construction and appraisals)

Regional Counsel

Michael P. McCarthy (02) (503) 326-2441

Resources Management Officer

La Velle Vanden Berg (25) (503) 326-2511

Team Leader Fid & Fid Exam Unit

Forrest Romig (272C) (503) 326-2406
FAX (503) 326-4180

OREGON NATIONAL CEMETERY LISTINGS

EAGLE POINT NATIONAL

2763 Riley Road
Eagle Point, OR 97524
Director - Darryl Ferrell (541) 826-2511
FAX (541) 826-2888

WILLAMETTE NATIONAL

11800 SE Mt. Scott Boulevard
Portland, OR 97266
Director - Billy D. Murphy 1-800-949-1000 Ext. 55250
(503) 273-5250
FAX (503) 273-5330

VETERAN HEALTH ADMINISTRATION MEDICAL CENTERS

VISN 20

William Ted Garley, M.D. (360) 690-12-1832
Acting Director, NW Network
Alaska, Idaho, Oregon, Washington
PO Box 1035, Portland , OR 97207 FAX (360) 737-1405

AMERICAN LAKE MEDICAL CENTER

VA Puget Sound (253) 582-8440
9900 Veterans Drive SW
American Lake, WA 98493



NORTHWEST REGIONAL VETERANS RESOURCES

BOISE MEDICAL CENTER

500 W. Fort Street
Boise, ID 83702

(208) 422-1000

FTS 554-7100

Hospital Director - Wayne C. Tippets

(208) 422-1100

Associate Director - Bruce E. Stewart

(208) 422-1104

Chief, Medical Admin. Service - Edward Pinkham

(208) 422-1169

Chief, Social Work Service - James D. Sola

(208) 422-1360

Fee Services-Boise

Mail Invoices to :

VA Medical Center (136A10)

(208) 422-1221

500 W. Fort Street

Boise, ID 837702

JONATHAN M. WAINWRIGHT MEMORIAL MEDICAL CENTER

77 Wainwright Drive

1-888-687-8863

Walla Walla, WA 99362

(509) 525-5200

Medical Center Director - George Marnell

(509) 527-3450

Chief Clinical Executive - Donald Rowberg, M.D

(509) 525-5222 Ext.2940

Associate Nurse Executive - Peggy Jensen, RN

(509) 525-5200 Ext.2599

Medical/Surgical Program Mgr.

Angela Stevenson, RN

(509) 525-5200 Ext.2593

Mental Health Program Mgr.

Bob Pacheco, MSW

(509) 525-5200 Ext. 2692

Patient Advocate/Marketing

Carol Biehm

(509) 527-3458

Oregon State Counties : Umatilla, Union, Wallowa

Mail invoices to:

VA Medical Center (136F)

77 Wainwright Drive

Walla, Walla, WA 99362

Inquiries regarding authorization, eligibility, or payment should be directed to
(360) 750-5365 or 1-800-949-1004

PORTLAND VA MEDICAL CENTER

Portland Division:

3710 SW Veterans Hospital Rd

Portland, Oregon

Mail:

PO Box 1034

Portland, OR 97207

Outpatient Clinic:

8909 SW Barbur Boulevard

Portland, Oregon

Mail:

PO Box 1036

Portland, OR 97207

NORTHWEST REGIONAL VETERANS RESOURCES

Vancouver Division:

Fourth Plain Boulevard and
O Streets

Fax (360) 737-1424

Vancouver

Mail:

PO Box 1035

Portland, OR 97207

Main Switchboard for all Divisions

(503) 220-8262

Toll-Free 1-800-949-1004

Administration:

Chief Executive Office (00-9)

James Tuchschimdt, M.D., M.M,

Ext. 5-7202

Fax (503) 273-5319

Acting Chief Clinical Executive

Joe Murley, M.D.

Ext. 5-7202

Associate Chief of Nursing

Frank Meyers

(503) 402-2920

FAX (503) 721-7942

Ambulatory Care Program:

Administrative Director - Peggy S. Hall

(503)721-7837

Ext. 4-7674

FAX (503) 721-7942

Clinical Director (11C-P)

David A. Nardone, M.D

(503) 731-7897

Program Manager (Hospital)(11C-P)

Barbara Bell

Ext.4-4228

Chief, Prosthetics & Sensory Aide (121-P)

Gary Tierny

Ext. 5-6414

Chief, social Work Service(122-P)

Jean Herrera

Ext. 5-7034

Chief, voluntary Service (135-P)

Ann Murphy

Ext. 5-5042

Clinic Appointment Scheduling (11CL-OPC)

(503)293-2951

(all except Mental Health Clinic see below)

Ext. 4-4951

Compensation and Pension (11CG-OPC)

(503) 293-2951

(exams and information, Persian

Gulf and Agent Orange)

Ext. 4-4950

Contract Nursing Home(122-V)

Steve Glynn

Ext. 3-3819

Emergency Care Unit

admissions(9ECU-P)

(503) 721-7803

Ext. 5-5424



NORTHWEST REGIONAL VETERANS RESOURCES

Enrollment Office/Eligibility

Paul Rasmussen (503) 273-5069
(P-4 Enrollment)

New patients, eligibility questions and travel (503) 273-5289

Inpatient Division

Director (118-P) - Dennis Mohr (503) 273-5012
Pharmacy Ext 5-5810

Mental Health

Appointment scheduling (116-OPC) (503) 273-5787

Director (116-P) - Jack Heims Ext. 5-6458

Acting Chief of Psychiatry - Landy Span, M.D. Ext. 5-6488

Women Veterans Health Clinic (11-OPC)

Coordinator - Carole Most (503) 273-5300

Scheduling Ext. 4-5595

(503) 293-2961

ROSEBURG VA HEALTHCARE SYSTEM

913 NW Garden Valley Boulevard
Roseburg, OR 97470

1-800-549-8387

(541) 440-1000

FAX (541) 440-1222

Hospital Director (00) - Alan S. Perry

Ext. 4202

Associate Director (001) - Max E. McIntosh, Ph.D.

Ext. 4208

Chief of Staff (11) - John Edwards, M.D.

Ext. 4212

Resource Management Team Leader

- Delmer Davis

Ext. 4243

FAX (541) 440-1229

Enrollment/Eligibility - Diane Fisher

Ext. 4575

Associate Chief of Staff for Ambulatory Care

- Philip Hunter, M.D. (11C)

Ext. 4217

Mental Health Team Leader - Roslein Everett

Ext. 4650

Mental Health Specialty Team Leader

- Pat MacKenzie

Ext. 5366

Extended Care & Community Service - Wayne Davis

Ext. 4285

Women Veterans Health Clinic - Dodie Blessing

Ext. 4159

Release of Information - Linda Wiley

Ext. 4560

MEDICAL CLINICS

Bandon Community Based Clinic

1010 First Street SE, #100

(541) 347-4736

Bandon, OR 97411

FAX (541) 347-4556

USDVA Mental Health Clinic

Salem 617 Chemeketa Street NE

(503) 362-9911

Salem, OR 97301

NORTHWEST REGIONAL VETERANS RESOURCES

USDVA Outpatient Clinic - Eugene

100 River Avenue
Eugene, OR 97404

(541) 607-0897

VET CENTERS

Eugene Vet Center

1255 Pearl Street, Suite 200
Eugene, OR 97401

(541) 465-6918

FAX (541) 302-8271

Grants Pass Vet Center

211 SE 10th Street
Grants Pass, OR 97526

(541) 479-6912

Portland Vet Center

8383 NE Sandy Boulevard
Suite 110
Portland, OR 97220-4948

(503) 273-5370

FAX (503) 273-5377

FTS (503) 429-5370

Salem Vet Center

617 Chemeketa Street, NE
Salem, OR 97301

(503) 362-9911

FAX (503) 364-2534

FTS (503) 422-5754

WHITE CITY DOMICILIARY

8495 Crater Lake Highway
White City, OR 97503-1088

1-800-809-8725

(541) 826-2111

FAX (541) 830-3506

Domiciliary Director - George H. Andries Jr., FACHE

Ext. 3202

Chief of Staff - Michael J. Kelly, M.D. (11)

Ext. 3232

Chief, Physical Medicine and Rehabilitation Service

- Mary Jane Morrison, M.D., Ph.D. (117)

Ext. 3292

Clinic Coordinator - Vickie Roberts (136A)

Ext. 3215

Residential Care Program - Joseph A. Cassidy (13B)

Ext. 3224

Admissions Clerk - Tommy Sands

Ext. 3210

FAX (541) 830-3535

Chief, Recreation Service - Russ Cooper, CTRS (11 K)

Ext. 3393

Chief, Health Administration Service Scott V. Walker

Ext. 3382

Chief, Community Resources - Anna L. Diehl (135)

Ext 3267



AIR FORCE SERGEANTS ASSOCIATION

Oregon

President

Donald E. Gammon
Chapter 1460, Salem
3075 Galena Loop
Lebanon, OR 97355

President

Charles Spencer
Chapter 1451, Portland
710 199th Avenue NE
Portland, OR 97230

President

Delbert Bock
Chapter 1452, Medford
PO Box 1753
Rogue River, OR 97537

President

James Fuller
Chapter 1456, Klamath
10909 Mesa Court
Klamath Falls, OR 97601

Idaho

Carol Franzen
PO Box 16326
Boise, ID 83715
(208) 336-3686

AMERICAN EX-PRISONERS OF WAR

Oregon

Department Commander

Edwin A. Wiederrich
3232 SE 167th Avenue
Portland, OR 97236
(503) 761-0244

Department Adjutant

Donald E. Barton
8316 N. Lombard
Street, #449
Portland, OR 97203
(503) 289-7360
FAX (503) 285-1605

NORTHWEST REGIONAL VETERANS RESOURCES

Treasurer

RoJean Niemeyer
5023 SE 35th Avenue
Portland, OR 97202
(503) 777-1044

National Service Officer(65)

Fred Liddell
13055 SW Peachvale
Tigard, OR 97224
(503) 684-3270

Idaho

Commander

Lee Butlars
128 Willow Dr.
Blackfoot, Id. 83221
(208) 785-2984

WASHINGTON

Commander

Francis W. Agnes
5229 123 Rd. Pl. SE
Everett, WA 98208
(425) 742-5547

**AMERICAN LEGION
OREGON**

Department Commander

Doney Chrismer
4395 Rogue River Hwy
Grants Pass, OR 97527
(541) 479-5711

Department Adjutant

Barry Snyder
30450 SW Parkway Ave
Mail: PO Box 1730
Wilsonville, OR
97070-1730
(503) 685-5006
FAX (503) 685-5008
Email: orlegion@aol.com

**AMERICAN WAR MOTHERS
IDAHO**

Nancy Benson
197 West 400 North
Malad City, ID 83252



NORTHWEST REGIONAL VETERANS RESOURCES

AMERICAN VETERANS OF WORLD WAR II, KOREA AND VIETNAM (AMVETS) OREGON

Department Commander

Kevin Owens
2249 Commercial Street
North Bend, OR 97459
(541) 756-2390

National Service Officer (77)

Duane Goodman
1220 SW Third Avenue
Room 1586
Portland, OR 97204
(503) 326-5542
FAX (503) 326-5542
Email: vso348am@vba.va.gov

State Headquarter:

Charles Altig
3214 SE 50th
Portland, OR 97459
(503) 777-6677
FAX (503) 777-4107

Auxiliary President

Krisanne Owens
2249 Commerical Stree
North Bend, OR 97459
(541) 756-2390

IDAHO

State Commander

Cliff Jones
560 Heyburn Avenue West
Twin Falls, ID 83301
(208) 734-3705

WASHINGTON

Paul Jauron
7040 S. Montgomery
Tacoma, WA 98409
(253) 474-8512

AMERICAN RED CROSS OREGON

National Service Officer (75)

Val Conley
1220 SW Third Avenue
Room 1509
Portland, OR 97204
(503) 326-2611
Email: ORCONLV@vba.va.gov

NORTHWEST REGIONAL VETERANS RESOURCES

Director of Emergency Services

Eliza Coblentz
3131 N. Vancouver Avenue
Portland, OR 97223
Mail: PO Box 3200
Portland, OR 97208
(503) 284-1234

IDAHO

National Service Officer

Jon C. Price
805 West Franklin Street
Boise, ID 83702-5560
(208) 334-1956
FAX (208) 342-2036

Disabled American Veteran Auxiliary

State Commander

Janine Henson
11204 Mohawk Drive
Boise, ID 83709
(208) 362-5469

Washington

Commander

David Harris
1242 Rockcress Rd. SE
Olympia, WA 98513-2150
(360) 438-3487
Email: daarte@worldnet.att.net

At Large

Dennis Primoli
13906 114th Avenue Ct.
Puyallup, WA 98374
(360) 445-46—1645

At Large

Donald Van Hoozer
9872 W. Belfair VI Rd.
Bremerton, WA 98312
Email: dobot110@aol.com

BLINDED VETERANS ASSOCIATION GEM STATE REGIONAL GROUP

IDAHO

President

Lloyd Johnson
4016 North Cole Road
Boise, ID 83704
(208) 375-1701



NORTHWEST REGIONAL VETERANS RESOURCES

BOISE VALLEY WAVES

President

Alice Schlegel
5209 Target Space 16
Boise, ID 83705
(208) 336-6866

CHICANO-LATINO VETERANS' ASSOCIATION OREGON

President

Francisco Garcia
124 W. Lincoln
Woodburn, OR 97071
(503) 981-1396

Secretary/ Treasurer

David Valencia
(503) 981-9444

CHOSIN FEW WASHINGTON

Robert Linden
1801 Evergreen Park Ct.
Suite #15
Olympia, WA 98502
(360) 754- 4668

State Commander

Robert Haltiner
19138 Bedford Drive
Oregon City, OR 97045
(503) 657-7085

Department Adjutant

Raymond Guise Jr.
3200 Gray Avenue
Grants Pass, OR 97527
(Res) (541) 474-5661

IDAHO

State Commander

Dennis O. Monson, Sr.
PO Box 455
Firth, ID 89236
(208) 346-4161

Adjutant

Charles Chapin
1314 SW 12th Street
Ontario, OR 97914
(541) 889-4049

NORTHWEST REGIONAL VETERANS RESOURCES

82ND AIRBORNE DIVISION ASSOCIATION

IDAHO

Boise Valley Chapter

President

Loren Call
7404 Stirrup Avenue
Boise, ID 83709
(208) 362-4534

Idaho Chapter

President

Carl W. Paul
HCR 11 Box 55
Kamiah, ID 83636
(208) 935-2407

FLEET RESERVE ASSOCIATION

IDAHO

State President

James Clarke
214 NE Main Street
Blackfoot, ID 83221
(208) 782-0260

Ladies of the Fleet Reserve Association

Phyllis Jones
2077 South Atlantic
Boise, ID 83705
(208) 336-2135

U.S.S, Idaho Branch #133

President

Wilma Seaman
1620 East Terry
Pocatello, ID 83201
(208) 232-2795

WASHINGTON

1st Cavalry Division NW

Washington Chapter
Jim Miller
91530 St. NW#1-D
Gig Harbor, WA 98335
(253) 851-9340

FREEDOM BIRDS, INC.

IDAHO

President

Howard Mitchell
1777 Derby
Pocatello, ID 83201
(208) 238-1426



NORTHWEST REGIONAL VETERANS RESOURCES

Freedom LZ

Robert Jones
650 North 7th Avenue
Pocatello, ID 83201
(208) 234-2466
VAN (800) 498-0316

Idaho Women Veterans Organization

President

Fern Dixon
10601 Horseshoe Bend Road
Boise, ID 83703
(208) 939-8698

JEWISH WAR VETERANS OF THE U.S. OREGON

National Service Officer

Val Conley
1220 SW Third Avenue
Room 1509
Portland, OR 97204
(503) 326-2611

Email: ORCONLV@vba.va.gov

KOREAN WAR MEMORIAL FUND OREGON

National Service Officer (86)

Don Cohen
16981 Stanhelma Drive
Gladstone, OR 97027
(Res) (503) 656-0489

Secretary

Donald Barton
8316 N. Lombard #449
Portland, OR 97203
(Res) (503) 289-7360

NORTHWEST REGIONAL VETERANS RESOURCES

KOREAN WAR VETERANS ASSOCIATION OREGON

State President

Robert Wallace
1465 Evergreen Avenue NE
Salem, OR 97301
(503) 399-7166

Secretary

Daniel Cannon
930 Caroline Way E
Monmouth, OR 97361
(503) 838-0199

MARINE CORPS LEAGUE OREGON

Commandant (Northwest)

David Olheiser
6353 D Street
Springfield, OR 97478
(541) 746-4536

Adjutant Paymaster

Jeanine Gray
1624 NW Rolling Hill Drive
Beaverton, OR 97006

Legislative Representative

Ernie Argo
650 Central Avenue
Lebanon, OR 97355
(Res) (503) 645-3438

IDAHO

Treasure Valley Detachment Commandant

Mike Meade
8723 West Brooke Drive
Boise, ID 83704
(208) 377-3806

Pappy Boyington Detachment Commandant

B.J. Robinson
1815 Coeur d' Alene Avenue
Coeur d' Alene, ID 83814
(208) 664-6282

MILITARY ORDER OF THE PURPLE HEART OREGON

Department Commander

Dale Albee
403A Red Blanket Road
Prospect, OR 97536



NORTHWEST REGIONAL VETERANS RESOURCES

Auxiliary President

Margaret Jones Hall
3449 Brown Road NE
Salem, OR 97305
(503)535-3798

Auxiliary Secretary

Ingrid Herrwick
14400 SW Weir Road
Beaverton, OR 97007
(503) 524-5323

Legislative Coordinator

Ronald A. Harlan
871 Bieber Street NE
Salem, OR 97301
(Res) (503) 362-5530

National Service Officer (89)

Val Conley
1220 SW Third Avenue
Room 1509
Portland, OR 97204

IDAHO

Military Order of the Purple Heart

State Commander

William R. Woodlin
4725 River Road
Buhl, ID 83316
(208) 543-5437

Adjutant

Michael L. Grigsby
PO Box 463
Boise, Id 83701-0463
(208) 322-8309

WASHINGTON

Commander

Bill Merifield
E 90 Panorama Way
Grape View, WA 98546
(360) 426-5006

At Large

Bob Sauter
1710 High
Bremerton, WA 98337

NORTHWEST REGIONAL VETERANS RESOURCES

LADIES AUXILIARY, MILITARY ORDER OF THE PURPLE HEART, U.S.A., INC

President

Marian Lorena
3310 44th St Ct NW
Gig Harbor, WA 98335
Tele: 1-253-858-3051

Sr. Vice Pres.

Virginia Merifield
E 90 Panarama W ay
Grapeview, WA 98546-9615
Tele: 1-360-426-5006

Jr. Vice Pres.

Lois Frantz
1000 S. Pearl St. #9
Centralia, WA 98531
Tele: 1-360-807-1642

Treasurer

Naoma Nelson
E 1836 S. Riverton
Apt C-207
Spokane, WA 90207
Tele: 1-509-532-9731

Chaplin

Avolia Price
3849 Cascadia Ave S
Seattle , WA 98116
Tele: 1-206-723-4546

Historian

Lorranine Draeger
13027 134th St. KPN
Gig Harbor, WA 98329-5201
Tele: 1-253-884-272

Sgt-at-Arms

Betty Chandler
1656 Sunflower Ln SW
Tumwater, WA 98512-0440

Patriotic Instructor

Mary Meserve
3700 Elizabeth Ave #4
Olympia, WA 98501—2740
Tele: 1-360-456-4849

Parliamentarian

Virginia Merifield
3700 Elizabeth Ave #4
Olympia, WA 98501—2740
Tele: 1-360-456-4849



NORTHWEST REGIONAL VETERANS RESOURCES

Marshall

Pauline Midthun
915 N. 102nd St
Seattle, WA 99133

Trustee 1 yr

Mary Meserve
915 N. 102nd St
Seattle, WA 99133

Trustee 2 yr

Donna Botalho
1104 Violet Meadow St. S
Tacoma, WA 98444-4060
Tele: 1-253-531-9149

Trustee 3 yr

Ruth Smith
5602 E. N. St.
Tacoma, WA 98404
Tele: 1-253-473-0458

IDAHO

Military Order of World Wars

Maj. Bruce J. Jorgensen
3216 Agate Ct.
Boise, ID 83705
(208) 342-6854

Mountain Home Retiree Activity Committee

Chairman

Hal Franck
P.O. Box 4095
Mountain Home, ID 83648-0095

National Association Of Atomic Veterans

Commander

Henry L. Gimmel
7200 Court Avenue
Boise, ID 83701
(208) 375-0556

National League of Families of American Prisoners and Missing in Southeast Asia

Contact

Mark Stephenson
P.O Box 2072
Boise, ID 83701
(208) 939-8288

NORTHWEST REGIONAL VETERANS RESOURCES

National Society of the Daughters of the American Revolution

Regent

Maria McFarland
11599 West Freedom Drive
Boise, ID 83704
(208) 323- 9672

Naval Reserve Association Snake River Command

Commander

Donald R. Baird
4362 South Pony Place
Boise, ID 83704
(208) 362-3849

Navy League of the United States Boise Council

President

Mario Delision
P. O. Box 1270
Eagle, ID 83616
(208) 853-0230

NAVY NURSES WASHINGTON

Madeline Home
78 N. Summit Rd.
McCleary, WA 98557
(360) 785-3874

NONCOMMISSIONED OFFICERS' ASSOCIATION OREGON

Chairman State Council

Terry Haines
1-800-533-3303
103 Donna Way
(541) 776-4848
Central Point, OR 97502

Auxiliary President

Barbara Weatherill
(503) 655-4358
18700 Shenandoah
Oregon City, OR 97045

Legislative Representative

Walter Crews
11561 Blue Heron Lane
Aurora, OR 97002-9610



NORTHWEST REGIONAL VETERANS RESOURCES

National Service Officer (62)

Val Conley
(503) 326-2611
1220 SW Third Avenue
Room 1509
Portland, OR 97204
ORCONLV@vba.va.gov

Non-Commissioned Officers Association IDAHO

Pocatello Chapter #888
Chairman

Robert Sikes
P.O. Box 728
Pocatello, ID 83204
(208) 232-2747

WASHINGTON

Regional Director

Cria Berndt
1826 137th St. E.
Tacoma, WA 98445
(253) 535-5656
FAX (253) 537-6475

Alternate

Richard Kidd
c/o Pioneer Military Leading
P.O Box 35278
Tacoma, WA 98439

IDAHO

Pearl Harbor Survivors
State Chairman

John Crandall
2016 West Panama
Boise, ID 83705
(208) 343-2556

PARALYZED VETERANS OF AMERICA OREGON

President

Roger Robinson
13863 Doefler Foad SE
Silverton, OR 97381
(Res) (503) 873-8790

NORTHWEST REGIONAL VETERANS RESOURCES

National Service Officer (71)

Ronald R. Heard
William Van Kulk
1220 SW Third Avenue
Room 1511
Portland, OR 97204
1-800-795-3627
(503) 326-3167
FAX (503) 326-3147

WASHINGTON

Glenn Galbreath
507 S. 92nd Ave
Tacoma, WA 98444
(253) 537-2744

THE RETIRED OFFICERS' ASSOCIATION OREGON

President

COL.Don Bolduc, US army (Ret.)
310 NW Congress
Bend, OR 97701
(Res) (541) 385-1217

Secretary

Al Drenkham
7415 N. Fowler
Portland, OR 97217
(Res) (503) 289-7834

Legislative Chair

Ted Demezas
3175 Camellia Drive S.
Salem, OR 97302
(Res) (503) 585-5843

WASHINGTON

President

Keith Sherman
4250 21st Avenue SE
Lacey, WA 98503
(360) 438-5092

Alternate

Kent Cushman
8939 Buttonwood Ln.
Olympia, WA 98516
(360) 491-9253



NORTHWEST REGIONAL VETERANS RESOURCES

IDAHO

Reserve Officer Association

State President

Col. Dwight Dickey, USMC
2854 North Stone Avenue
Meridian, ID 83642
(208) 887-9612

Special Forces Association Col. Bernard F. Fisher Chapter

President

Jerry Tyrell
504 Walnut Drive
Caldwell, ID 83605
(208) 459-1316

U.S. Submarine Veterans of World War II

Idaho State Chapter

Marion Shinn
3406 7th Street
Lewiston, ID 83501
(208) 743-1496

U.S. MERCHANT MARINE VETERANS

President

Don Barker
Columbia-Willamette League
4751 N. Depauw Avenue
Portland, OR 97203
(Res) (503) 735-9447

UNITED VETERANS' GROUPS OF OREGON (UVGO)

Chairman

F. David Parker
17558 SW Ivy Glenn Drive
Aloha, OR 97007
(Res) (503) 642-2712

VETERANS OF FOREIGN WARS OREGON

State Commander

H. Merle Jackson
43232 SE Kleinsmith Road
Sandy, OR 97007
(503) 637-3251

State Adjutant

Maynard Smith
12440 NE Halsey
Portland, OR 97230
(503) 255-5808
FAX (503) 362-5530

NORTHWEST REGIONAL VETERANS RESOURCES

Legislative Officer

Ronald Harlan
871 Bieber Street NE
Salem, OR 97301
(Res) (503) 362-5530

Auxilliary President

Della Pepion
PO Box 760
Bandon, OR 97411
(541) 347-9203

Department Service Officer (97)

David Huntley
1220 SW Third Avenue
Room 1589
Portland, OR 97204
(503) 326-2615
FAX (503) 326-2615
Email: vfhuntld@vba.va.gov

IDAHO

State Commander

Raol H. Clark
268 North 4100 East
Rigby, ID 83442
(208) 843- 2580

Sr. Vice Commander

Roy White
P.O. Box 147
Lapwai, ID 83540
(208) 843-2580

Adjutant/Quartermaster

Deke Johnson
115 North 18th Street
Boise, ID 83702
(208) 342-2438
FAX (208) 386-9806

Veterans of Foreign Wars Auxiliary

State President

Donna Hensley
1625 Sierra
Pocatello, ID 83201
(208) 337-3590



NORTHWEST REGIONAL VETERANS RESOURCES

Veterans of World War I

Commander

Lambert Erpelding
Idaho State Veterans Home
P.O. Box 7765
Boise, ID 83707
(208) 334-5000

Veterans of World War I Auxiliary

President

Wanda Cattron
2700 Brandon Road
Star, ID 83669
(208) 286-9561

WASHINGTON

Commander

Dan Gogerty
P.O. Box 248
Allyn, WA 98524
(360) 275-6957

Alternate

John Kenny
12015 NE 161 St.
Bothell, WA 98011
(260) 488-8887

VETERANS OF WORLD WAR I OF THE U.S.A OREGON

Department Commander

Alva Johnson
55 Danita Lane
Roseburg, OR 97470

Dept. Adjutant/Quartermaster
Auxiliary President

Ethel Hostin
1144 SW Lee Lane
Grants Pass, OR 97526
(541) 479-1621

Claims Representative (98)

Val Conley
1220 SW Third Avenue
Room 1509
Portland, OR 97204
(503) 326-2611
Email: ORCONLV@vba.gov

NORTHWEST REGIONAL VETERANS RESOURCES

VIETNAM VETERANS' MEMORIAL FUND, INC.

OREGON

President

Jan Craig Scruggs, Esq.
1012 14th Street NW, Suite 201
Washington, D.C. 20005
(202) 393-0090
FAX (202) 393-0029

VIETNAM VETERANS OF AMERICA

OREGON

President

Oregon State Council

Rocky Gothard
PO Box 42023
Eugene, OR 97404
(541) 461-9327
Email: WAOSC@aol.com

Legislative Representative

Frank Blair
(541) 998-2839
Dave Forbes
(541) 396-3760

Secretary

IDAHO

Chapter #673

Commander

Darrell Gunderson
219 East Riverside
Kellogg, ID 83837
(208) 786-5411

WASHINGTON

Fred Ramsey
1043 Cardigan Loop NW
Olympia, WA 98502
(360) 754-6208
FAX (360) 902- 6981

Roger Wells
14751 25th Avenue NE
Shoreline, WA 98155
(206) 364-6349



NORTHWEST REGIONAL VETERANS RESOURCES

VIETNAM VETERANS OF OREGON MEMORIAL FUND

OREGON

Chairman

Jerry Pero
1750 SW Skyline Boulevard
Suite 15
Portland, OR 97221
(503) 291-1982

VIETNAM WOMEN'S MEMORIAL PROJECT, INC.

OREGON

2001 S. Street
Suite 302
Washington, D.C. 20009
(202) 328-7253
FAX (202) 986-3636
Email: WAOSC@aol.com

IDAHO

Waves National

State Director

Wanda Richardson
2504 Eldorado
Boise, ID 83704
(208) 375-2090

WOMEN IN MILITARY SERVICE FOR AMERICA (WIMSA)

OREGON

President

Wilma L. Vaught
Brig. Gen., USAF (Ret.)
5510 Columbia Pike
Arlington, VA 22204-3123
Mail: Department 560
Washington, D.C. 20042-0560
1-800-222-2294
(703) 533-1155

WOMEN MARINES' ASSOCIATION

OREGON

Area 9 Director

Lorre Wardyn
1624 NW Rolling Hill Drive
Beaverton, OR 97006-3260
(503) 645-3438

NORTHWEST REGIONAL VETERANS RESOURCES

TRSMCA WASHINGTON

Tony Woods
5035 78th Avenue NW
Olympia, WA 98502
(360) 867-0020

WASHINGTON STATE 1998-99 COMMANDERS AND ADJUTANTS

updated: July 30, 1998

Roy Taylor CDR
AM LEGION
1671 Christen son Rd
Ellensburg, WA 98926
(509) 968-4198

Delores Stafford PRES
AM LEGION AUX
PO Box 459
Onalaska, WA 98570

C. Stogie Hill CDR
AM MERCHANT MARINE VETS
2330 1st Avenue
Seattle, WA 98121

Paul Jauron CDR
AMVETS
7040 S. Montgomery Rd SW
Lakewood, WA 98409
(253) 472-2552

Margaret Jauron PRES
AMVETS LADIES AUX
7040 S. Montgomery Rd. SW
Lakewood, WA 98409
(253) 472-2552

Richard L. Kirk CDR
CHOSIN FEW
PO Box 149
Hansvill, WA 98340
(360) 638-2823

Terry Roth PRES
CLALLAM COUNTY VETS ASSOC.
3rd and Francis St.
Port Angeles, WA 98362
(360) 457-9297 (360) 452-8556

Albert Buster CDR
DAV
PO Box 1717
Silverdale, WA 98315
(360) 429-1199

Denise Vietz CDR
DAV AUX
PO Box 247
Spanaway, WA 98387
(253) 531-0514

Bernard Farley CDR
FLEET RESERVE ASSOC #18
3257 22nd Avenue
W. Seattle, WA 98199
(206) 283-6487

Wayne Dale CDR
MARINE CORPS LEAGUE
573 Bridle View Ct. NW
Bremerton, WA 98310
(360) 689-2004

Robert E. Harcum CDR
MOPH
315 N. 32nd Avenue
Yakima, WA 98902
(509) 248-9305



Mrs. Lois Frantz
1101 S. Pearl St. #1
Centrallia, Wa 98531

Ron Soden PRES
NATIONAL 4TH ID DIV
3813 n. Villard St.
Tacoma, WA 98407
(253) 756-1784

Jack Jones CDR
NAT SR OC
1318 98th NE
Bellevue, WA 98004

Oria Berndt REG.DIR
NCOA
1825 137th St. E
Tacoma, WA 98445
(253) 536-8224
FAX (253) 535-5656

Frequently Called Telephone Numbers

AGENT ORANGE	(800) 225-4712
AMERICAN LEGION INSURANCE	(800) 235-6943
BVA AMERICAN LEGION	(202) 233-3341
BVA VFW	(202) 254-3493
COMMUNITY HOUSE (Boise)	(208) 389-9840
EL-ADA COMMUNITY SERVICES (Boise)	(208) 389-2820
FOOD STAMPS (Boise)	(208) 334-6700
GOWEN FIELD	
Personnel center	(208) 389-6174
Funeral Support	(208) 389-5131
Pass/ID	(208) 389-5367
HEADSTONE MARKERS	(202) 275-1495
MEDICAID (Boise)	(202) 334-6700
MTN HOME BASE OPERATOR	
(Hospital appointment Desk)	(208) 828-2111
MTN HOME T.A.P. PROGRAM-Linda Bretz	(208) 828-4878
PERSIAN GULF INFORMATION CTR	1-800-PGW-VETS
RAILROAD RETIREMENT	(208) 334-9662
RADIATION HELPLINE	(800) 827-0365
RECORDS PERSONNEL CTR	(314) 273-2800
SOCIAL SECURITY (Boise)	(208) 321-2900
VA TOLL FREELINE	(800) 827-1000
VA EDUCATION (Boise)	(208) 334-1061
VA INSURANCE	(800) 669-8477
VA LOAN REPAYMENT –ST. PAUL	(800) 827-0648
VA HOME LOAN (Boise)	(208) 334-1900
VA VOCATIONAL REHABILITATION (Boise)	(208) 334-1063
VAMC ELIGIBILITY CLERK (Boise)	(208) 336-5100
	EXT 7119

NORTHWEST REGIONAL VETERANS RESOURCES

VAMC ELIGIBILITY CLERK (SALT LAKE CITY)	(800) 613-4012 EXT 2499
VFW INSURANCE	(800) 821-2606
VITAL STATISTICS (Boise)	(208) 334-5988

WASHINGTON VETERANS SERVICE NUMBERS

LOCAL – TRI-CITIES

AIR FORCE DEPT OF-

Recruiting Station

8300 Gage Blvd
Kenn 99336
783-1288

ARMY DEPT OF

Army Reserve - Wagenaar USAR Center

1011 Answth
Pasco 99301
547-7526
547-0421
547-0421

Co C-E 1st BN 416th Regt 2d Bde
Ha 2d Bde 104th Div (Trng)

NAVY DEPT OF

Naval Reserve Center

1840 Terminal Dr
Rhld 99352
943-0017

Navy Recruiting Station

8300 Gage Blvd
Kenn 99336
783-1461

US COAST GUARD

434 Clover Island
Kenn 99336
586-0978
Or 586-1110

UNITED STATES DISTRICT COURT-

Federal Bldg
Rhld 99352
376-7261

Probation Officer

Federal Bldg
Rhld 99352
376-7467



VETERANS AFFAIRS DEPARTMENT OF- Benefits Information & Assistance

1-800-827-1000
Or 1-800-949-1004
Medical Center
Portland, OR

Washington Congressional Delegation

SENATE

SENATOR SLADE GORTON

SH-730 Hart Senate Office Building
Washington, D.C. 20510-4701

PHONE: (202) 224-3441
FAX: (202) 224-9393

Phil Moeller, Legislative Assistant
SH-730 Hart Senate Office Building
Washington, D.C. 20510-4701

PHONE: (202) 224-3441
(202) 224-2801
FAX: (202) 224-9393

E-Mail: phil_moeller@gorton.senate.gov

Suzanne Heaston, Staff Assistant

8915 Grandridge Blvd., Suite M
Kennewick, WA 99336

PHONE: (509) 783-0640
FAX: (509) 735-7559

E-Mail: suzanne_heaston@gorton.senate.gov

SENATOR PATTY MURRAY

SR-111 Russell Senate Office Building
Washington, D.C. 20510-4704

PHONE: (202) 224-2621
FAX: (202) 224-0238

Marla Marvin, Counsel/Legislative Assistant
(same address)

PHONE: (202) 224-2621
(202) 224-0235
FAX: (202) 224-0238

E-Mail: marla_marvin@murray.senate.gov

Doug Clapp

(same address) E-Mail: doug_clapp@murray.senate.gov

John Engber

2988 Jackson Federal Building
915 2nd Avenue
Seattle, WA 98174

PHONE: (206) 553-5545
FAX: (206) 553-0891
Cell: (206) 669-8766

NORTHWEST REGIONAL VETERANS RESOURCES

Corky Mattingly

402 East Yakima Ave., Suite 390
Yakima, WA 98901

PHONE: (509) 453-7462
FAX: (509) 453-7731

HOUSE

1st DISTRICT

CONGRESSMAN JAY INSLEE

308 Cannon House Office Building
Washington, D.C. 20515-4704

PHONE: (202) 225-6311
FAX: (202) 226-1606

Jake Johnston, Legislative Director

308 Cannon House Office Building
Washington, D.C. 20515-4704

PHONE: (202) 225-6311
FAX: (202) 226-1606

2nd DISTRICT

CONGRESSMAN JACK METCALF, R-2nd District

1510 Longworth House Office Building
Washington, D.C. 20515-4702

PHONE: (202) 225-2605
FAX: (202) 225-4420

Brad Marshall, Legislative Assistant

1510 Longworth House Office Building
Washington, D.C. 20515-4702

PHONE: (202) 225-2605
FAX: (202) 225-4420

3rd DISTRICT

CONGRESSMAN BRIAN BAIRD

1721 Longworth House Office Building
Washington, D.C. 20515-3007

PHONE: (202) 225-3536
FAX: (202) 225-3478

Beth Osborne, Legislative Director

1721 Longworth House Office Building
Washington, D.C. 20515-3007

PHONE: (202) 225-3536
FAX: (202) 225-3478

4th DISTRICT

CONGRESSMAN RICHARD N. "DOC" HASTINGS

1323 Longworth House Office Building
Washington, D.C. 20515-4704

PHONE: (202) 225-5816
FAX: (202) 225-3251

Craig Kennedy, Legislative Assistant

1323 Longworth House Office Building
Washington, D.C. 20515-4704

PHONE: (202) 225-5816
FAX: (202) 225-3251



NORTHWEST REGIONAL VETERANS RESOURCES

Joyce DeFelice

2715 Saint Andrews Loop, Suite D
Pasco, WA 99301

PHONE: (509) 543-9396

FAX: (509) 545-1972

5th DISTRICT

CONGRESSMAN GEORGE NETHERCUTT, R-5th District

1527 Longworth House Office Building
Washington, D.C. 20515-4705

PHONE: (202) 225-2006

FAX: (202) 225-3392

Amy Flachbart, Legislative Assistant

1527 Longworth House Office Building
Washington, D.C. 20515-4705

Jack Silzel, Legislative Assistant

1527 Longworth House Office Building
Washington, D.C. 20515-4705

PHONE: (202) 225-2006

FAX: (202) 225-3392

Dennis Mitchell

W. 920 Riverside, Suite 594
Spokane, WA 99201

PHONE: (509) 353-2374

FAX: (509) 353-2412

6th DISTRICT

CONGRESSMAN NORM DICKS, D-6th District

2467 Rayburn House Office Building
Washington, D.C. 20515-4706

PHONE: (202) 225-5916

FAX: (202) 226-1176

Lesley Turney, Legislative Assistant

2467 Rayburn House Office Building
Washington, D.C. 20515-4706

PHONE: (202) 225-5916

FAX: (202) 226-1176

Mike Weinman

1717 Pacific Avenue, Suite 2244
Tacoma, WA 98402

PHONE: (253) 593-6536

FAX: (253) 593-6551

7th DISTRICT

CONGRESSMAN JIM McDERMOTT, D-7th District

2349 Longworth House Office Building
Washington, D.C. 20515-4704

PHONE: (202) 225-3106

FAX: (202) 225-6197

Jennifer Crider, Legislative Assistant

2349 Rayburn House Office Building
Washington, D.C. 20515-4707

PHONE: (202) 225-3106

FAX: (202) 225-3392

NORTHWEST REGIONAL VETERANS RESOURCES

8th DISTRICT

CONGRESSWOMAN JENNIFER DUNN

432 Cannon House Office Building
Washington, D.C. 20515-4708

PHONE: (202) 225-7761
FAX: (202) 225-8763

Lisa Labrache, Legislative Assistant

432 Cannon House Office Building
Washington, D.C. 20515-4708

PHONE: (202) 225-7761
FAX: (202) 225-8673

9th DISTRICT

CONGRESSMAN ADAM SMITH, D-9th District

1505 Longworth House Office Building
Washington, D.C. 20515-4709

PHONE: (202) 225-8901
FAX: (202) 225-5893

Joe Hardy, Legislative Assistant

1505 Longworth House Office Building
Washington, D.C. 20515-4709

PHONE: (202) 225-8901

Oregon Congressional Delegation

SENATE

SENATOR GORDON H. SMITH

SD-359 Dirksen Senate Office Building
Washington, C.D. 20510-3704

PHONE: (202) 224-3753
FAX: (202) 228-3997

Michael Droback

SD-359 Dirksen Senate Office Building
Washington D.C. 20510-3704

PHONE: (202) 224-3753
FAX: (202) 228-3997

Tom Winn (Hanford beat)

1706 S.W. Frazer Street
Pendleton, OR 97801

PHONE: (541) 278-1129
FAX: (541) 278-4109

Kerry Tymchuk, Portland Office

121 S.W. Salmon, Suite 1250
Portland, OR 97204

PHONE: (503) 326-3386
FAX: (503) 326-2900

Chris Brown, Portland Office

121 S.W. Salmon, Suite 1250
Portland, OR 97204

PHONE: (503) 326-3386
FAX: (503) 326-2900



SENATOR RON WYDEN

SH-717 Hart Senate Office Building
Washington, D.C. 20510-3703

PHONE: (202) 224-5244
FAX: (202) 228-2717

Joshua Scheinkman, Legislative Assistant

SH-717 Hart Senate Office Building
Washington, D.C. 20510-3703

PHONE: (202) 224-5244
FAX: (202) 228-2717

Wayne Kinney, Field Representative

Suite 210, Sac Annex Building
105 Fir Street
La Grand, OR 97850

PHONE: (541) 962-7691
FAX: (541) 963-0885

Terry Surguine, Staff Aide

David Verardo

500 N.E. Multnomah, Suite 320
Portland, OR 97232

PHONE: (503) 326-7525
FAX: (503) 326-7528

Mary Gautreaux

500 NE Multnomah, Suite 320
Portland, OR 97232

PHONE: (503) 326-7525
FAX: (503) 326-7528

HOUSE

1st DISTRICT

CONGRESSMAN DAVID WU

510 Cannon House Office Building
Washington, D.C. 20515-3701

PHONE: (202) 225-0855
FAX: (202) 225-9497

Chris Porter, Administrative Assistant

510 Cannon House Office Building
Washington, D.C. 20515-3701

PHONE: (202) 225-0855
FAX: (202) 225-9497

2nd DISTRICT

CONGRESSMAN GREG WALDEN

1404 Longworth House Office Building
Washington, D.C. 20515-3702

PHONE: (202) 225-6730
FAX: (202) 225-5774

Lindsay Slater, Legislative Assistant

1404 Longworth House Office Building
Washington, D.C. 20515-3702

PHONE: (202) 225-6730
FAX: (202) 225-5774

NORTHWEST REGIONAL VETERANS RESOURCES

3rd DISTRICT

CONGRESSMAN EARL BLUMENAUER

1113 Longworth House Office Building
Washington, D.C. 20515-3703

PHONE: (202) 225-4811

FAX: (202) 225-8941

Stephanie Vance, Legislative Director

1113 Longworth House Office Building
Washington, D.C. 20515-3703

PHONE: (202) 225-4811

FAX: (202) 225-8941

Portland Office

516 SE Morrison Street, Suite 250
Portland, OR 97214

PHONE: (503) 231-2006

FAX: (503) 230-5413

4th DISTRICT

CONGRESSMAN PETER DeFAZIO

2134 Rayburn House Office Building
Washington, D.C. 20515-3704

PHONE: (202) 225-6416

Jeff Stier

2134 Rayburn House Office Building
Washington, D.C. 20515-3704

PHONE: (202) 225-6416

Eugene Office

151 W. 7th Avenue, Suite 400
Eugene, OR 97401

PHONE: (541) 465-6732

or (800) 944-9603

5TH DISTRICT

CONGRESSWOMAN DARLENE HOOLEY

1419 Longworth House Office Building
Washington, D.C. 20515-3705

PHONE: (202) 225-5711

FAX: (202) 225-5699

(503) 657-3133

(local #, leave message)

Kevin Mulkerin, Legislative Assistant

1419 Longworth House Office Building
Washington, D.C. 20515-3705

Idaho Congressional Delegation

SENATE

SENATOR LARRY CRAIG

SH-313 Hart Sente Office Building

PHONE: (202) 224-2752



NORTHWEST REGIONAL VETERANS RESOURCES

Washington, D.C. 20510-1203

FAX: (202) 228-1067

Nils Johnson, Legislative Assistant
SH-313 Hart Senate Office Building
Washington, D.C. 20510-1203

PHONE: (202) 224-2752

FAX: (202) 228-1067

SENATOR MICHAEL D. CRAPO
SD-G50 Dirksen Senate Office Building
Washington, D.C. 20510-1204

PHONE: (202) 224-6142

FAX: (202) 224-5893

Glen Tait
SD-G50 Dirksen Senate Office Building
Washington, D.C. 20510-1204

PHONE: (202) 224-6142

FAX: (202) 224-5893

HOUSE

CONGRESSWOMAN HELEN CHENOWETH
1727 Longworth House Office Building
Washington, D.C. 20515-1201

PHONE: (202) 225-6611

FAX: (202) 225-3029

Nathan Ilsen, Legislative Assistant
1722 Longworth House Office Building
Washington, D.C. 20515-1201

CONGRESSMAN MIKE SIMPSON
1440 Longworth House Office Building
Washington, D.C. 20515-1202

PHONE: (202) 225-5531

FAX: (202) 225-8216

Shannon McMurtrey, Legislative Director
1440 Longworth House Office Building
Washington, D.C. 20515-1202

PHONE: (202) 225-5531

FAX: (202) 225-8216

Vital Statistics – Personal Family Data

It's in the interest of every veteran's family to collect the information that's needed in the event of his or her death or incapacity. Maintaining this up-to-date record of the veteran's personal affairs and wishes can provide an invaluable service to his or her loved ones at the time of their greatest need.

NAME _____

SOCIAL SECURITY NUMBER _____

RESIDENCE _____

MARITAL STATUS _____

NAME OF SPOUSE.

If wife, enter maiden name. _____

OCCUPATION OF SPOUSE _____

DATE OF YOUR BIRTH _____

BIRTHPLACE _____

RANK AT DISCHARGE _____

SERVICE NUMBER _____

BRANCH _____

SERVICE NUMBER _____

BRANCH _____

TYPE OF DISCHARGE _____

YEARS SERVED _____ **TO** _____

YEARS SERVED _____ **TO** _____

YEARS SERVED _____ **TO** _____

SOCIAL SECURITY NUMBER _____ - _____ - _____

INSURANCE COMPANY _____

PHONE _____

POLICY NUMBER _____ **GROUP NUMBER** _____

LOANS : _____



_____	_____
_____	_____

LOCATION OF VITAL INFORMATION (BIRTH CERTIFICATE, ETC)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

RECOMMENDED # OF DEATH CERTIFICATES AT LEAST 12

- ♦ DOE BENEFITS REQUIRES 5
- ♦ SOCIAL SECURITY 2
- ♦ COUNTY 2
- ♦ EACH INSURANCE COMPANY_____
- ♦ SPOUSE PERSONNEL_____
- ♦ SOME LENDING GROUPS WITH INSURANCE_____

Personal Notes

